

## ALABAMA DEPARTMENT OF TRANSPORTATION

**Local Transportation Bureau** 

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Kay Ivey Governor

John R. Cooper Transportation Director

March 19, 2019

## **MEMORANDUM 2019-10**

TO:

Alabama Transit Service Providers

FROM:

D.E. (Ed) Phillips, Jr., State Local Transportation Engineer

REFERENCE: Alabama Transit Operations Management System

The University of Alabama at Huntsville (UAH), under contract to the Alabama Department of Transportation (ALDOT) Local Transportation Bureau, Transit Section, is undertaking a project to develop a web-based comprehensive transit operations and management system. One goal of the new system is to update and modernize existing systems. These existing systems include the Alabama Transit Reporting System (ATRS) and the Bus Maintenance Management System (BMMS). UAH has engaged a consultant, STRADA Professional Services, LLC., to initiate a discovery process to assess the existing transit management and reporting systems and are looking to engage with all stakeholders, including transit service providers, that have interactions with these systems.

The discovery process is intended to assist STRADA in understanding the different business processes as they relate to the provision of transit services and interactions between transit providers, ALDOT and FTA. The discovery process will help us to assess what features and functions within these systems are working well, which are not, and what new functions should be added.

STRADA may be contacting you shortly to arrange for an initial conversation and potential site visit. I am personally inviting you to participate in this discovery process and ask that you accommodate them, including requests for information. We want to ensure the new system is developed to meet the functionality you need and desire. This cannot be accomplished without your input.

I want to thank you in advance for your participation. If you should have any questions about this project or the discovery process, contact Randy Stroup at stroupr@dot.state.al.us or 334.242.6760.

DEP:rrs

C: Mr. Garry Havron, UAH

Mr. Darrell Howard, STRADA