A Human Services Coordinated Transportation Plan for the Alabama-Tombigbee Region 2020

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A Human Services Coordinated Transportation Plan for Choctaw, Clarke, Conecuh, Dallas, Marengo, Monroe, Perry, Sumter, Washington, and Wilcox Counties

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This document was compiled by the Alabama-Tombigbee Regional Commission with assistance of its member governments and local transportation providers. This report was financed in part by the U.S. Department of Transportation and the Alabama Department of Transportation. The contents of this document do not necessarily reflect the official views or policy of the U.S. Department of Transportation or the Alabama Department of Transportation.

ALABAMA TOMBIGBEE REGIONAL COMMISSION

JOHN CLYDE RIGGS
EXECUTIVE DIRECTOR

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ATRC EXECUTIVE BOARD ENDORSEMENT OF THE HUMAN SERVICES COORDINATED TRANSPORTATION PLAN 2020

WHEREAS, the staff of the Alabama Tombigbee Regional Commission, in cooperation with the Transportation Modal Programs Bureau of the Alabama Department of Transportation, has developed the 2020 Human Services Coordinated Transportation Plan for the Alabama Tombigbee Region;

WHEREAS, the document has been prepared in accordance with the requirements of the Fixing America's Surface Transportation Act (FAST ACT);

NOW THEREFORE BE IT RESOLVED, that the Alabama Tombigbee Regional Commission Executive Board hereby endorses the Human Services Coordinated Transportation Plan for the Alabama Tombigbee Region.

ADOPTED the 12th th day of August 2020.

Evelyn J. Agee
Attest

Chairman

A Human Services Coordinated Transportation Plan for the Alabama-Tombigbee Region 2020
Executive Summary

Introduction

Coordinated Public Transit Plans are a requirement of the most recent transportation legislation, the Fixing America's Surface Transportation (FAST) Act, which was signed into law in December 2015. In addition, the plans are requirements of programs authorized by the Safe, Accountable, Flexible, Efficient Transportation Equity Act: A Legacy for Users (SAFETEA-LU) and the Moving Ahead for Progress in the 21st Century Act (MAP-21). All these bills require coordination to access certain funding programs through the Federal Transit Administration (FTA). The purpose of the coordinated plan is to assist with the coordination of modes and providers, eliminate duplication of services, improve service & access, and guide investments and grants. The plans are developed at the local level to assure current providers and users have a chance to participate in the planning process.

The federal requirements for these plans address four focus areas. The first area of focus is an assessment of existing providers. This assessment includes current providers in the public, private, and non-profit sectors. Secondly, an assessment of transportation needs for individuals with disabilities, older adults and low-income individuals must be provided. Third, strategies and/or activities must be identified to address the gaps between current services and needs. Opportunities to improve efficiency of services must also be provided. Finally, priorities for implementation must be included.

The Alabama-Tombigbee Regional Commission serves a ten-county region in southwest Alabama. The counties in ATRC's service area are Choctaw, Clarke, Conecuh, Dallas, Marengo, Monroe, Perry, Sumter, Washington, and Wilcox. ATRC envisions an efficient, coordinated system, where local transit providers and human service organizations work together to provide transportation to all of those in need of service throughout the region. The region has adopted the following goals with regards to public transportation:

Goal I: Enhance Transportation Access

The Alabama Tombigbee Regional Commission's goal is to enhance access to transit service in the ten- county region through the coordination of existing and future services. This will be accomplished by compiling an inventory of existing transit services, identifying unmet needs, and addressing these needs.

Goal II: Minimize Duplication

It is the goal of the Alabama Tombigbee Regional Commission to minimize the duplication of transit service in the ten-county region through the coordination of existing and future service.

Goal III: Provide Cost-Efficient Transit Service

It is the goal of the Alabama Tombigbee Regional Commission to develop the most cost-efficient transit system possible in the ten-county region through the coordination of existing and future service.

Needs Assessment

US Census Bureau 2018 American Community Survey (ACS) Five Year Estimates are the basis of the socioeconomic review that was completed by ATRC. The ACS is a nationwide, continuous survey designed to provide communities with reliable and timely demographic, housing, social, and economic data every year. ATRC analyzed this data at the census tract level. Areas in central Sumter, northern Perry, northern Conecuh, southern Clarke, central Marengo, north and east Wilcox, and central Dallas Counties all have a higher than average expected need for public transportation.

In addition, ATRC consulted with transportation providers, purchasers, and end users to compile a list of needs in the region. Providers were contacted individually and participated in public forums. Purchasers participated in public forums also. End users provided input through RPO Citizens' Committee meetings that were held in each county. Several transit users completed surveys that were reviewed and integrated. A summary of identified needs and gaps is provided below:

- Lack of service on weekdays and weekends continues to be the most identified need in the ten-county area. Transit providers in the region generally only operate from 7:00 AM to 4:30 during the week (except for WAPT), leaving persons needing transit outside of these times with no options. Compounding this problem is that most of these areas have no private, for-profit providers operating.
- Lack of knowledge regarding existing providers and services is another widespread problem. Several areas were identified as lacking transit service, but a 5311 provider exists for each county. All 5311 providers indicate that they cover the entire counties in which they serve. This identification of a need where the service exists demonstrates that there is a need for more awareness regarding available transit services.
- The lack of local match for transit programs was identified by transit providers as being a significant problem. As budgets tighten, providers fear this problem will only become worse. Providers depend on match to be able to update fleets and maintain current service levels. Additionally, the demand for service is increasing rapidly (especially by the elderly and disabled), as funding to provide these services is decreasing. While there is a definitive need to expand these services to meet increasing demands, the need to maintain and enhance current services cannot be overstated.
- Related to the match issue, the lack of transit vehicles and drivers was identified by providers as an issue. If more funding were available, more extensive services could be offered. The need to secure healthy CDL licensed drivers was identified in conjunction with this need.
- The increased demand for job-related transportation was frequently identified. There are numerous industries in the region providing additional job opportunities. Reliable transportation for entry-level workers is a necessity. Job-related needs include high school and community colleges that offer co-op opportunities for students. If more transportation options were available then more students could participate in workforce development and co-op programs.

- The need to provide transportation for out of region trips for medical reasons was also identified. Specific groups that would greatly benefit from this would be the elderly, disabled, and veterans. Increasing demand on programs has made scheduling out of region trips with providers difficult.

Regional Strategies

Based on the information derived from the needs assessment, a number of regional strategies were adopted. Strategies identified as high priorities include both maintaining and expanding the services provided in the region. Additional strategies include compiling a transit directory by county along with forming a coordination committee.

Continuing Efforts

The Alabama-Tombigbee Regional Commission will continue to monitor transit issues in its ten-county region. ATRC will maintain contact with providers, purchasers, and end users to keep abreast of changes. Changes to existing transit conditions could require the addition, deletion, or re-prioritization of strategies or projects. Any necessary adjustments to the plan can be accomplished through amendments adopted by the ATRC Executive Committee.

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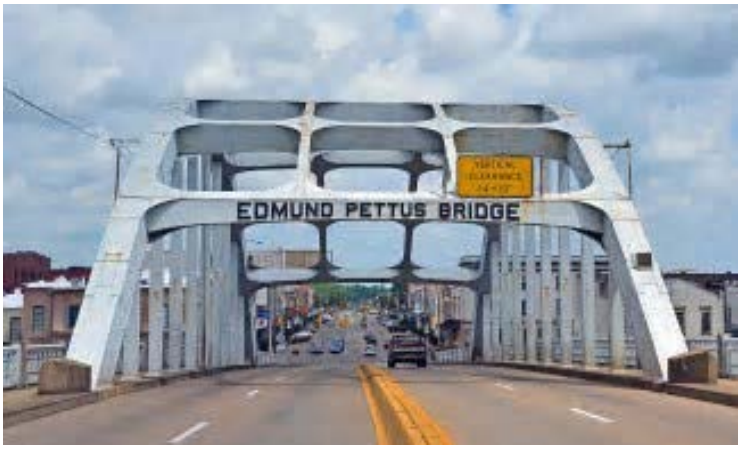
I. Introduction

Coordinated Public Transit Plans are a requirement of the most recent transportation legislation, the Fixing America's Surface Transportation (FAST) Act, which was signed into law in December 2015. In addition, the plans are requirements of programs authorized by the Safe, Accountable, Flexible, Efficient Transportation Equity Act: A Legacy for Users (SAFETEA-LU) and the Moving Ahead for Progress in the 21st Century Act (MAP-21). All these bills require coordination to access certain funding programs through the Federal Transit Administration (FTA). The purpose of the coordinated plan is to assist with the coordination of modes and providers, eliminate duplication of services, improve service & access, and guide investments and grants. The plans are developed at the local level to assure current providers and users have a chance to participate in the planning process.

The federal requirements for these plans address four focus areas. The first area of focus is an assessment of existing providers. This assessment includes current providers in the public, private, and non-profit sectors. Secondly, an assessment of transportation needs for individuals with disabilities, older adults and low-income individuals must be provided. Third, strategies and/or activities must be identified to address the gaps between current services and needs. Opportunities to improve efficiency of services must also be provided. Finally, priorities for implementation must be included.



This plan covers the area served by the Alabama-Tombigbee Regional Commission. The counties included in the planning area are Choctaw, Clarke, Conecuh, Dallas, Marengo, Monroe, Perry, Sumter, Washington, and Wilcox. This area covers approximately 9,559 square miles of rural Alabama. The 2018 American Community Survey Five Year Estimates report the population of the region as 180,978. The population of the region has steadily declined over the last fifty years with the 2018 numbers reflecting a 5.2% decrease since 2010. The region is considered distressed with regards to all major economic indicators. Unemployment rates are high, household incomes are low, and a significant portion of the population lives solely off government assistance. These factors exacerbate the geographic issues associated with transportation in the region.

The region's rural character leads to challenges in addressing transportation issues. Long driving distances and poor road conditions contribute to higher maintenance costs for providers. At times, the demand for service exceeds the providers' capabilities.

Residents often must travel to large metropolitan areas for specialist appointments, compounding scheduling challenges with providers.

The Alabama-Tombigbee Regional Commission envisions an efficient, coordinated system, where local transit providers and human service organizations work together to provide transportation to all of those in need of service throughout the region. The region has adopted the following goals with regards to public transportation:

Goal I: Enhance Transportation Access

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Goal III: Provide Cost-Efficient Transit Service

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II. Planning Process

The Alabama-Tombigbee Regional Commission facilitated the planning process for the plan during 2019 and 2020. The region worked with providers, purchasers, and end users to evaluate the existing transit options in the region and identify gaps in service. This core group also worked together to identify potential strategies to address these gaps.

Providers were contacted individually by ATRC. Each provider was asked to complete a questionnaire and provide future project listings. Appendix 4 provides the project listings submitted by each provider. ATRC also spoke with each provider about the specific challenges they faced in their service area. This information along with the feedback received at public forums is the core of the needs assessment portion of this document.

ATRC used its Rural Planning Organization (RPO) as a vehicle to encourage public involvement in the planning process. ATRC holds RPO meetings in each county three times a year to discuss transportation related issues with citizens. These meetings are open to the public. During May of 2020, these meetings were used as an opportunity to have an open dialogue with citizens regarding transit related needs. Due to the COVID-19 pandemic these meetings were held via teleconference. A listing of the meetings where the HSCTP was discussed is included in Appendix 3.

In addition, ATRC also held three public forums to provide the public with an opportunity to discuss transit related issues. These meetings were held in Jackson, Demopolis, and Camden. Representatives from the Department of Human Resources, hospitals, nursing homes, assisted living, and other social service organizations were formally invited to these meetings. Providers were invited to link the end users back to the decision makers within their counties. A new release was sent to each paper in the ATRC region publicizing the meetings. Appendix 3 contains sign in sheets from these meetings along with the meeting invitation mailing list.

III. Existing Provider Summary

Public transportation resources in the ATRC region are limited. The rural character along with the economic realities of the area severely limit services provided. Information pertaining to available transportation services offered by public and non-profit agencies is provided in this section. Localized transportation services offered by individual doctor's offices, nursing homes, and for-profit providers are discussed in detail by county in Appendix 1. Profiles of public providers are included as Appendix 2.

5311 Providers (Formula Grants for other than Urbanized Areas)

The 5311 program is a rural program that is formula based and provides funding to states for the purpose of supporting public transportation in rural areas. Areas with a population of less than 50,000 qualify for these funds. The goal of the program is to provide the following services:

- Enhance the access of people in non-urbanized areas to health care, shopping, education, employment, public services, and recreation.
- Assist in the maintenance, development, improvement, and use of public transportation systems in non-urbanized areas.
- Encourage and facilitate the most efficient use of all transportation funds used to provide passenger transportation in non-urbanized areas through the coordination of programs and services.
- Assist in the development and support of intercity bus transportation.
- Provide for the participation of private transportation providers in non-urbanized transportation

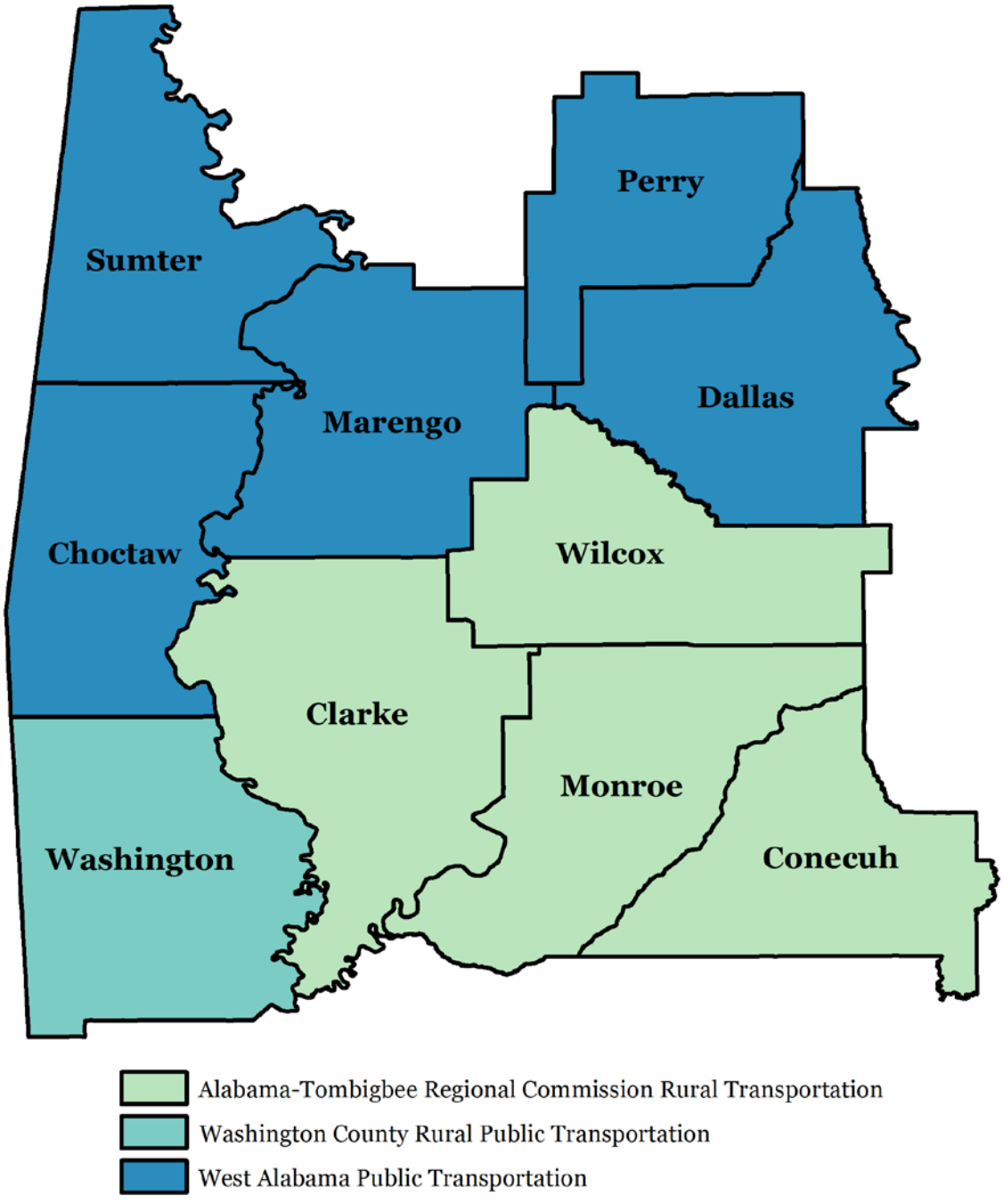
Currently, all counties in the ATRC region are served by a 5311 provider. Figure 3.1 is a map outlining the service area of each provider. The Alabama Tombigbee Regional Commission Rural Transportation, West Alabama Public Transportation, and Washington County Rural Transportation are the 5311 providers in the region.

5311F Providers (Intercity Bus)

The 5311F program supports the intercity travel needs of residents in non-urbanized areas. This program provides funding for regularly scheduled, fixed-route, limited stop bus service for the general public which connect communities not in close proximity. The program has the capacity for transporting baggage carried by passengers and makes meaningful connections with scheduled intercity bus service to more distant points. Currently, West Alabama Public Transportation provides this service in west Alabama.

Figure 3.1

5311 Service Areas
Alabama-Tombigbee Region



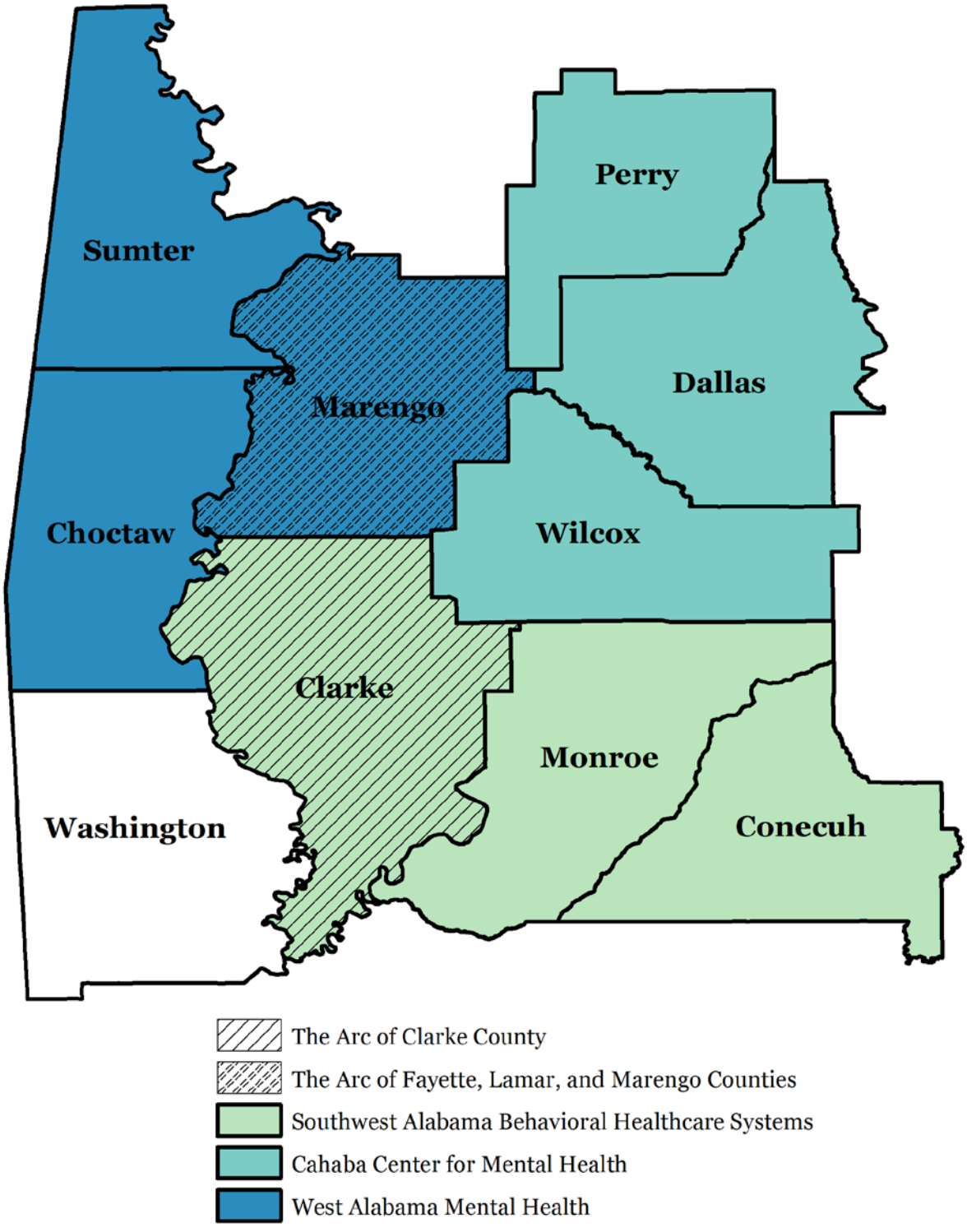
5310 Providers (Enhanced Mobility of Seniors and Individuals with Disabilities)

The goal of the 5310 program is to improve mobility for seniors and individuals with disabilities by removing barriers to transportation service and expanding transportation mobility options. The program supports transportation services planned, designed, and carried out to meet the special transportation needs of seniors and individuals with disabilities in all areas regardless of population. Eligible projects include both traditional capital investment and nontraditional investment beyond the Americans with Disabilities Act (ADA) complementary paratransit services.

Figure 3.2 provides a look at current 5310 providers in the region along with their service areas. The Clarke County ARC, The Arc of Fayette, Lamar, & Marengo Counties, Cahaba Center for Mental Health, West Alabama Mental Health, and Southwest Alabama Behavioral Services all provide 5310 services in the ATRC region.

Figure 3.2

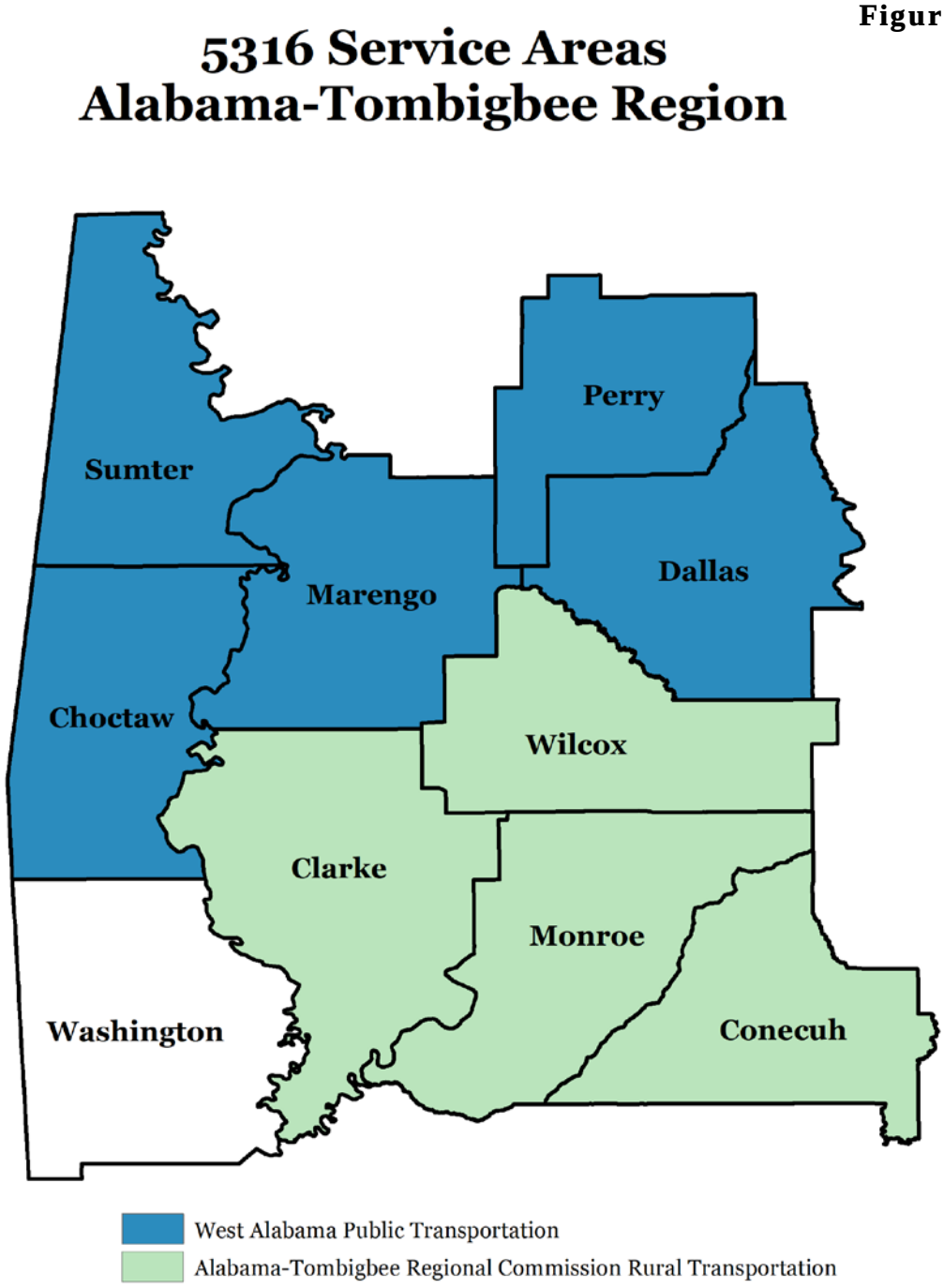
5310 Service Areas
Alabama-Tombigbee Region



5316 Providers (Job Access Reverse Commute)

The Job Access and Reverse Commute (JARC) program was established to address the unique transportation challenges faced by welfare recipients and low-income persons seeking to obtain and maintain employment. Within ATRC's ten county region, West Alabama Public Transportation and the Alabama Tombigbee Regional Commission are JARC providers (Figure 3.3).

Figure 3.3



IV. Needs Assessment

The Needs Assessment for this plan was developed through two separate processes. The first was a review of social and economic indicators by Census tract. The second was a comprehensive review of needs with providers, purchasers, and end users. Each of these processes are described below.

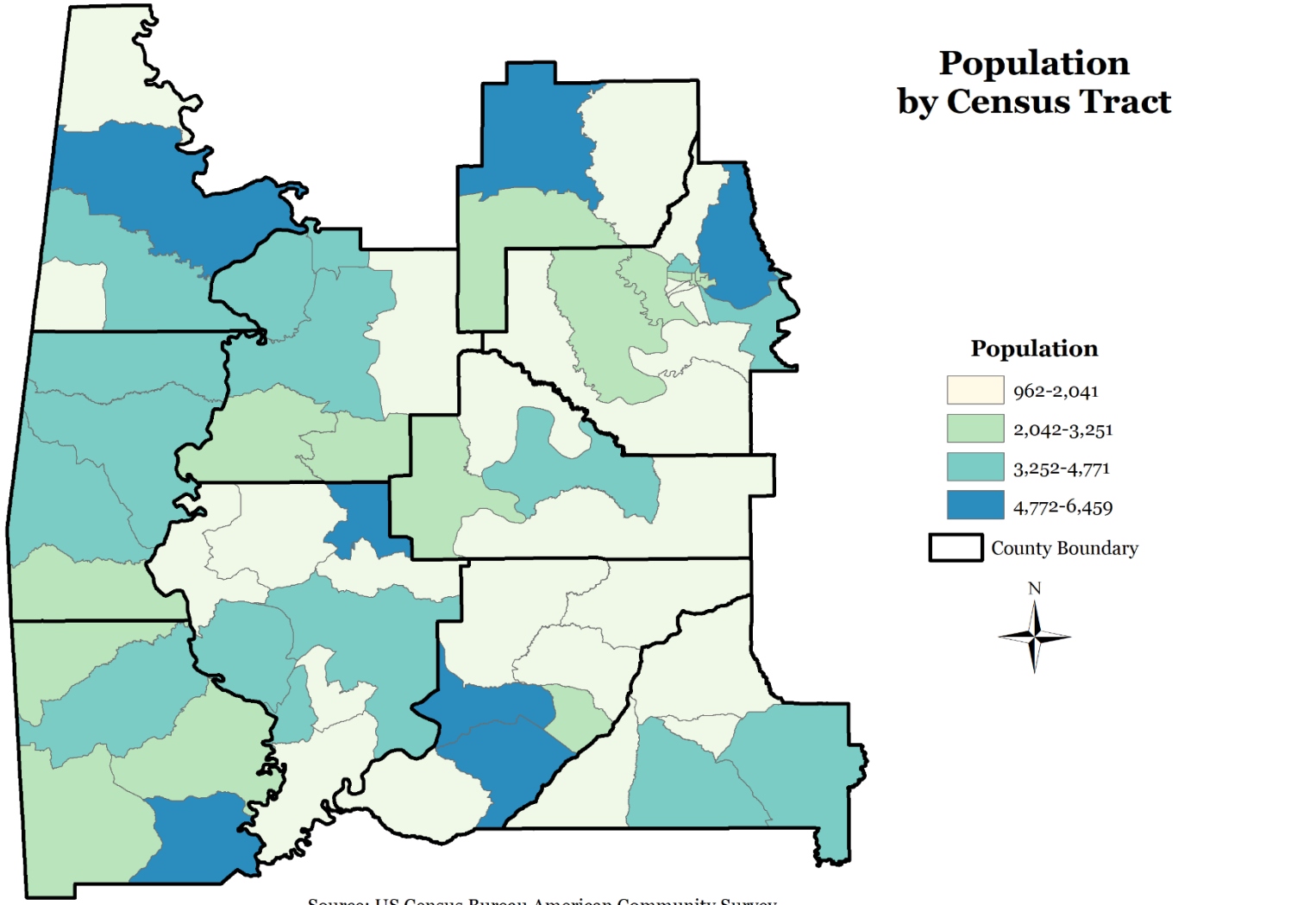
Review of Socioeconomic Data

US Census Bureau 2018 American Community Survey (ACS) Five Year Estimates are the basis of the socioeconomic review that was completed by ATRC. The ACS is a nationwide, continuous survey designed to provide communities with reliable and timely demographic, housing, social, and economic data every year. ATRC analyzed this data at the census tract level.

Figure 4.1 depicts the population of the region by census tract. By looking at this map, one can get an idea where the population centers of the region are located. This information is important in identifying areas where public transit may be needed. The region's largest population centers are Selma, Demopolis, Monroeville, Jackson, Thomasville, and Marion.

Figure 4.2 provides information regarding the population density of the region. The population density is a measurement of how many people live in a certain area, in this case, per square mile. Low population densities lead to transportation challenges. These areas are extremely rural and have very few, if any, healthcare, shopping, and social service options available locally. These areas are challenging for providers due to the time and distance involved and often cause more wear and tear on vehicles. Sparsely populated areas are present throughout the ten-county region exacerbating the problems associated with them. The entire region, except for a few population centers, has a population density of less than fifty persons per square mile.

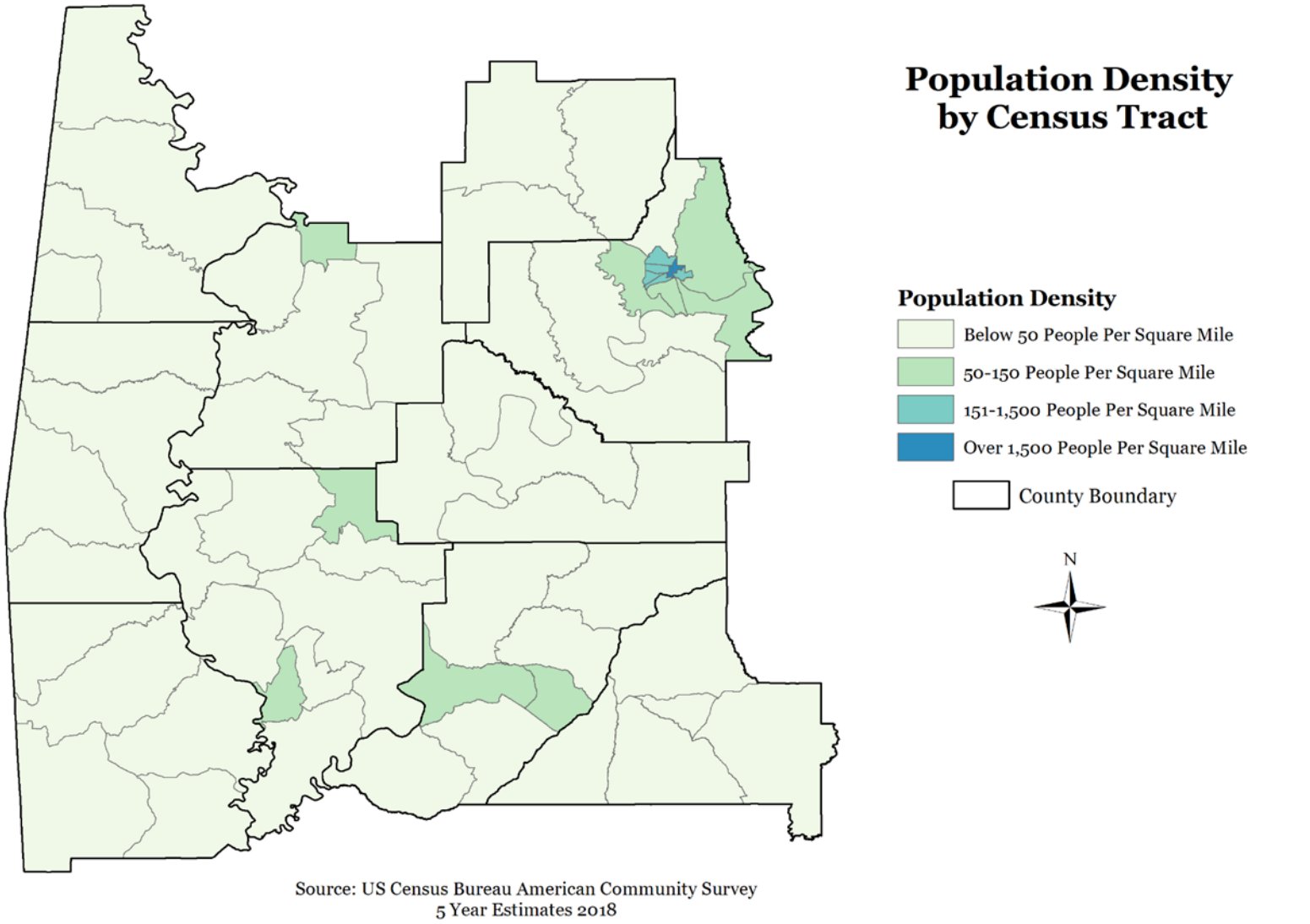
Figure 4.1



Source: US Census Bureau American Community Survey
5-Year Estimates 2018

Map Produced by The Alabama-Tombigbee Regional Commission

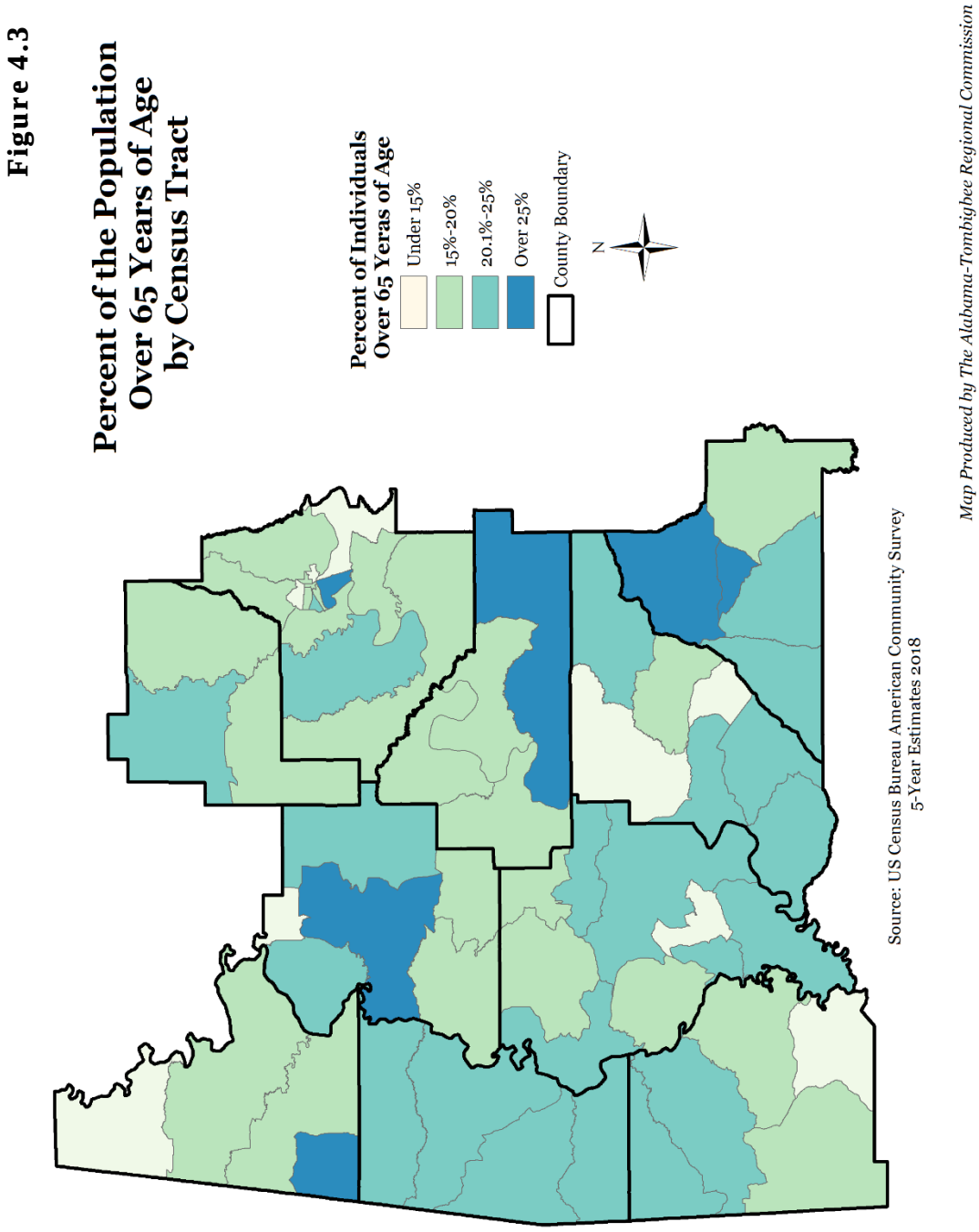
Figure 4.2



Source: US Census Bureau American Community Survey
5 Year Estimates 2018

Map Produced by The Alabama-Tombigbee Regional Commission

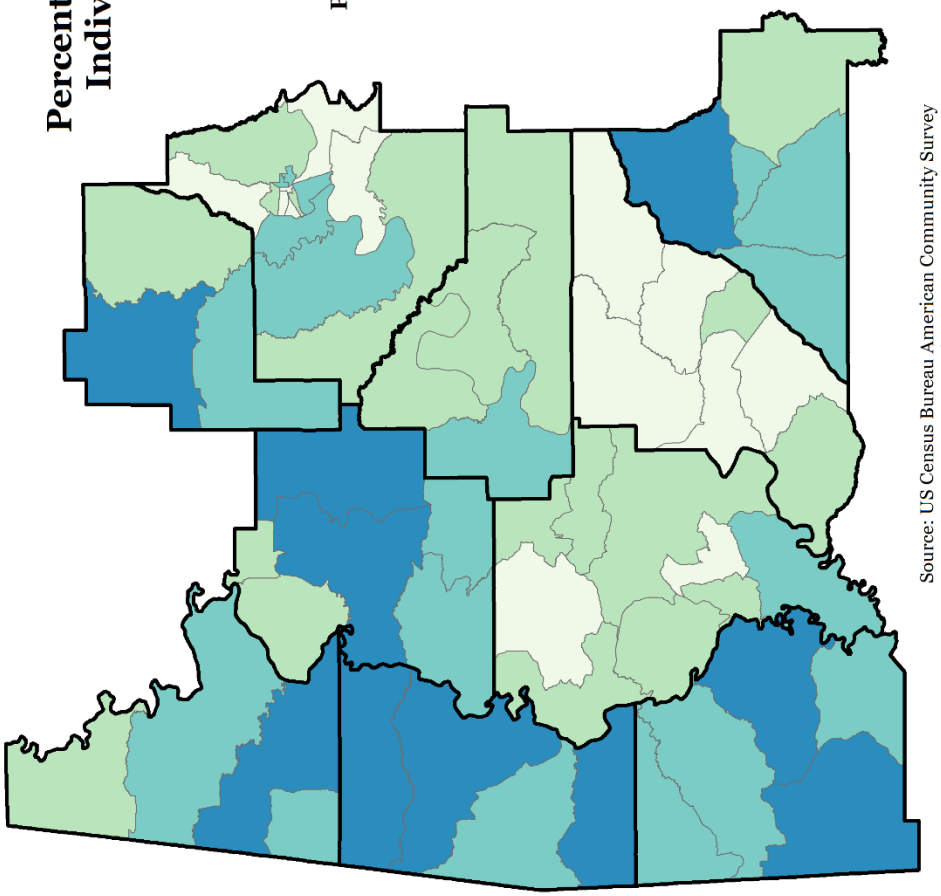
Figure 4.3 depicts the percent of population over the age of 65 by census tract for the ATRC region. These individuals often depend on public transportation due to their health and economic characteristics. It can be seen that a significant portion of the population in the region is over the age of 65. Areas with the highest percentages are southwest Sumter County, central Marengo County, central Dallas County, southeast Wilcox County, and north Conecuh County.



The percent of the population identifying themselves as having a disability is provided in Figure 4.4. These individuals frequently rely on public transportation to transport them. Over half of the census tracts in the region have over 20% of the population having a disability. South-central Sumter, central Choctaw, east Marengo, west Perry, south Dallas, and west Conecuh have the highest percentage of residents with disabilities.

Figure 4.4

Percent of Non-Institutionalized Individuals with a Disability by Census Tract



Source: US Census Bureau American Community Survey 5-Year Estimates 2018

Map Produced by The Alabama-Tombigbee Regional Commission

Individuals who do not have access to a vehicle must rely on friends/family and public transportation to travel everywhere. Figure 4.5 highlights the areas in the region where there are concentrations of residents with no access to a vehicle. It can be seen that a large portion of the ATRC region has over 10% of all housing units not having access to a vehicle. Southern Clarke County and the east Selma area have the highest percentages of units without access to a vehicle.

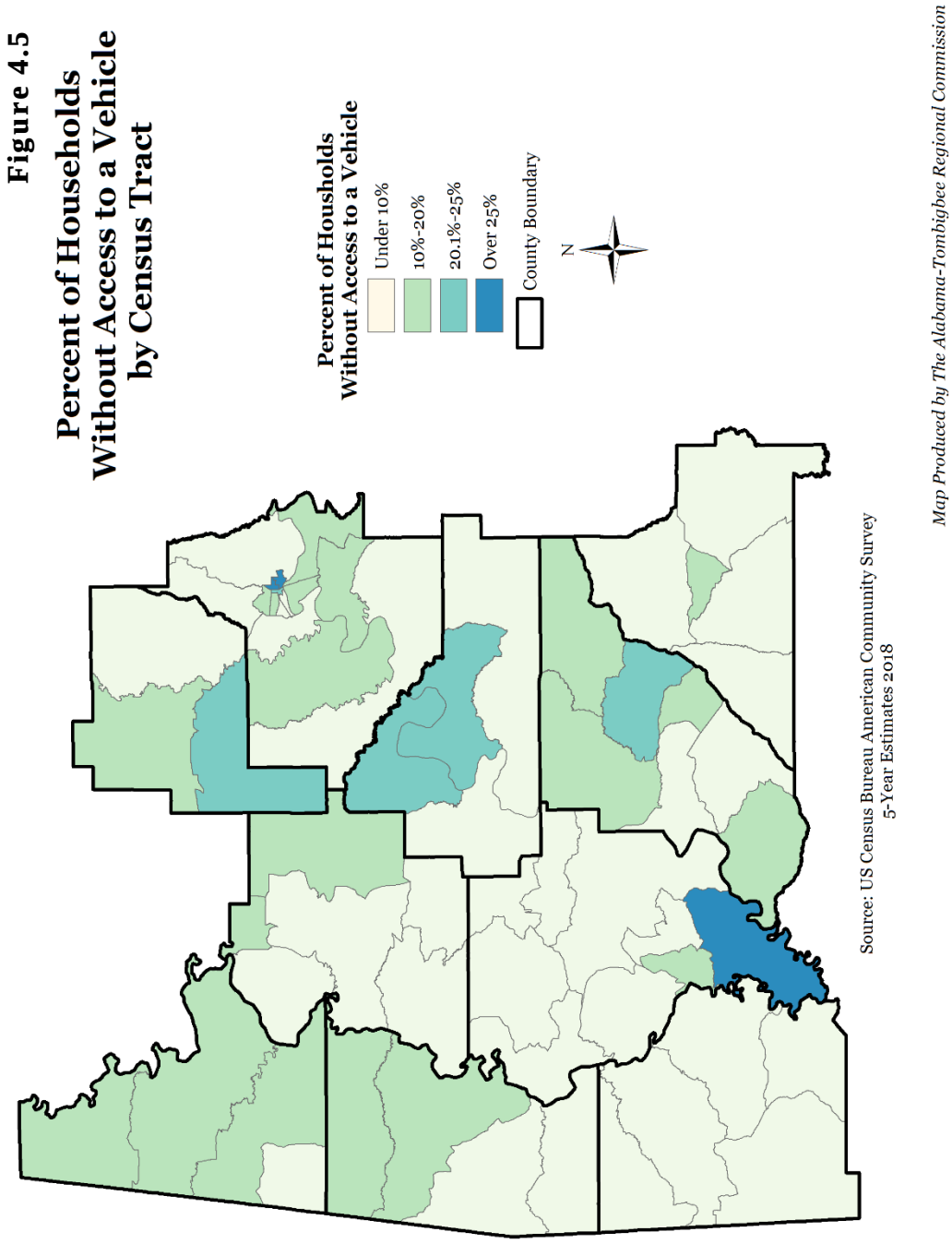
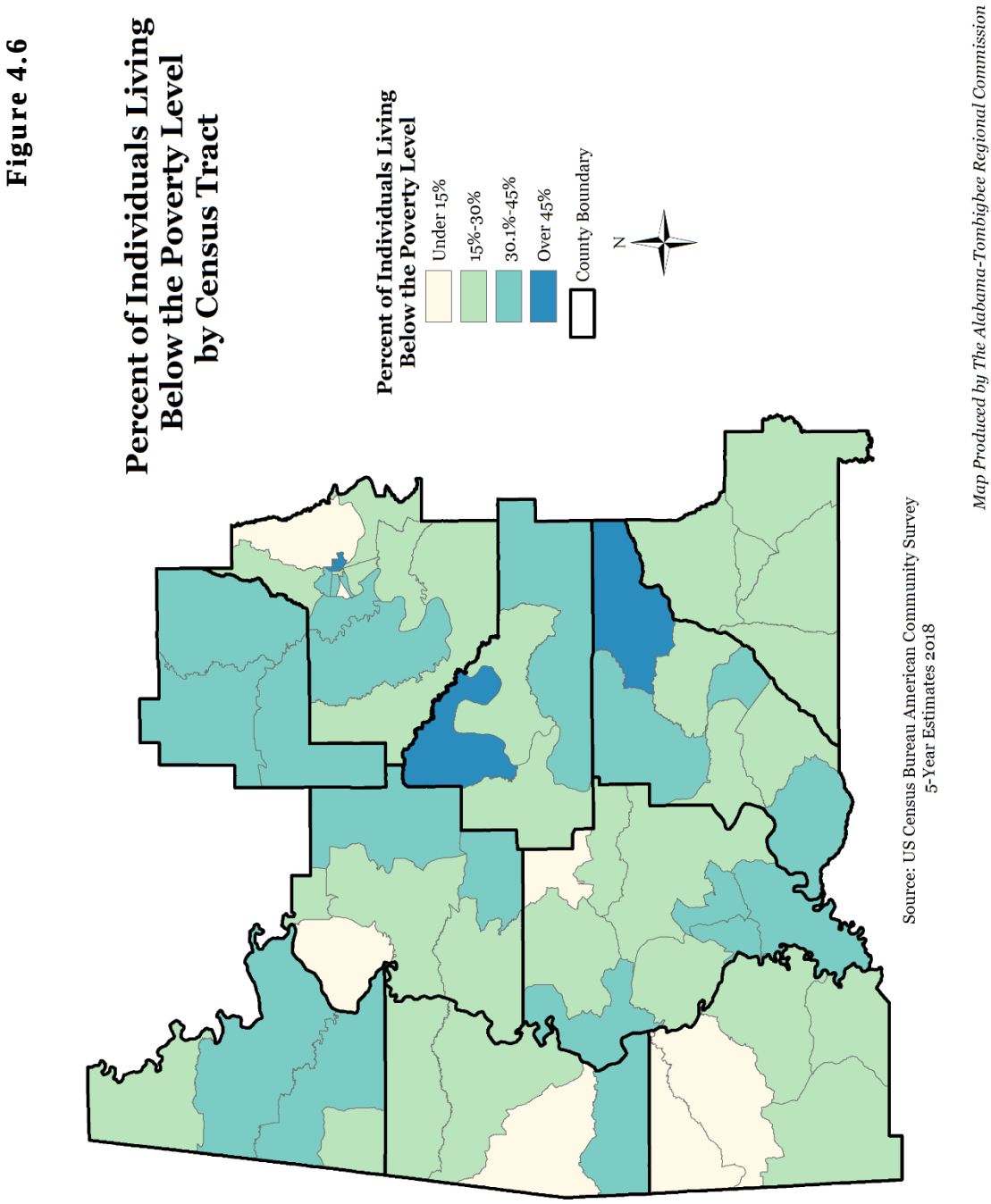


Figure 4.6 illustrates the percentage of individuals in the region living below the poverty level. Due to limited resources, these individuals may have to depend on public transportation. The population in a significant area within the region is living below the poverty level all have over 15% of families living in poverty.



After analyzing all the data gathered, areas which are more likely to depend on transit can be identified. Areas in central Sumter, northern Perry, northern Conecuh, southern Clarke, central Marengo, north and east Wilcox, and central Dallas Counties all have a higher than average expected need for public transportation. It is important to note that the population densities of these areas is also considered low. All the areas identified in the above analysis are covered by a 5311 provider.

ATRC has also completed a county level review for each county. County profiles can be found in Appendix 1. These profiles contain transit information, identified gaps, and strategies by county.

Comprehensive Review of Needs with Providers, Purchasers, and End Users
ATRC consulted with transportation providers, purchasers, and end users to compile a list of needs in the region. Providers were contacted individually and participated in public forums. Purchasers participated in public forums also. End users provided input through RPO Citizens' Committee meetings that were held in each county. Several transit users completed surveys that were reviewed and integrated. A summary of identified needs and gaps is provided below.

Lack of service on weekdays and weekends continues to be the most identified need in the ten-county area. Transit providers in the region generally only operate from 7:00 AM to 4:30 during the week (except for WAPT), leaving persons needing transit outside of these times with no options. Compounding this problem is that most of these areas have no private, for-profit providers operating. The population simply cannot support for-profit transportation services. There is no simple solution to this problem because the need for these "after hours" services is quite varied and there is no funding available to provide them.

Lack of knowledge regarding existing providers and services is another widespread problem. Several areas were identified as lacking transit service, but a 5311 provider exists for each county. All 5311 providers indicate that they cover the entire counties in which they serve. This identification of a need where the service exists demonstrates that there is a need for more awareness regarding available transit services. Providers contend that the only way for them to know their services are needed is by being contacted, they are unable to provide the service to someone who does not request the service. Identification of potential clients was identified by one 5310 provider as a need.

The lack of local match for transit programs was identified by transit providers as being a significant problem. As budgets tighten, providers fear this problem will only become worse. Providers depend on match to be able to update fleets and maintain current service levels. Additionally, the demand for service is increasing rapidly (especially by the elderly and disabled), as funding to provide these services is decreasing. While there is a definitive need to expand these services to meet increasing demands, the need to maintain and enhance current services cannot be overstated. Providers stress that without the current services they provide, thousands of individuals would be left without vital services.

Related to the match issue, the lack of transit vehicles and drivers was identified by providers as an issue. If more funding were available, more extensive services could be offered. The need to secure healthy CDL licensed drivers was identified in conjunction with this need. Providers voiced concern that they have had issues finding CDL licensed drivers due to health reasons.

The increased demand for job-related transportation was frequently identified. There are numerous industries in the region providing additional job opportunities. Reliable transportation for entry-level workers is a necessity. Job-related needs include high school and community colleges that offer co-op opportunities for students. If more transportation options were available then more students could participate in workforce development and co-op programs.

The need to provide transportation for out of region trips for medical reasons was also identified. Specific groups that would greatly benefit from this would be the elderly, disabled, and veterans. Increasing demand on programs has made scheduling out of region trips with providers difficult. Many providers only have vans going out of region one or two days a week. There is a need for more flexibility scheduling these trips. Due to increasing demand, limited vehicles, and a substantial advanced notice requirement many social workers and individuals feel that scheduling transportation is their greatest hurdle.

In addition to the most common obstacles discussed above, the following general issues were identified:

- Providers continue to identify the need for van manufacturers to recognize that vehicles need to be modified for service in rural areas. The condition of the roads in these areas differ greatly from those in urban areas leading to increased maintenance costs.
- Attendees voice the need for a directory of transportation services available in the region. They feel this resource would help them connect users with the appropriate provider.
- The need for easier scheduling of rides was identified.
- The federal regulations restricting coordination between 5310 and 5311 funded programs was identified as a deterrent to coordination efforts.
- There is concern over the amount providers charge per ride. It was brought up that many of the people that depend on transit service could not afford the charges they would incur traveling to appointments in places such as Montgomery or Mobile. Providers responded that these charges cover expenses only and no profit is being made and these rates are set by ALDOT.

V. Regional Strategies

The needs assessment of this plan identified concerns and issues facing transit service in the Alabama-Tombigbee Region. Table 4.1 provides a list of strategies to address these needs. These strategies were developed with input from providers, purchasers, and end users.

Table 4.1 Alabama-Tombigbee Regional Strategies

Strategy	Priority
Maintain and enhance current 5311 services [1]	HIGH
Maintain and enhance current 5310 services [1]	HIGH
Expand basic transit service for rural residents throughout the region (5311) [1]	HIGH
Expanding transit services for the elderly and disabled (5310) [1]	HIGH
Maintaining and when warranted expanding JARC services in Choctaw, Clarke, Conecuh, Dallas, Marengo, Perry, and Sumter Counties[1]	HIGH
Expand or increase access to "out of region" or "out of service area" health care facilities for the elderly, disabled, and veterans. [1]	HIGH
Expand/Establish transit services to provide better access to job opportunities. [1]	HIGH
Expand/Establish transit services to provide better access to educational opportunities such as community colleges and vocational schools and programs. [1]	HIGH
Compile a directory of transportation providers in the region to distribute throughout the region.	MEDIUM
Establish a committee to determine the extent to which coordination of services is feasible in the ten-county region.	MEDIUM
Encourage and support providers in identifying cost saving options.	MEDIUM
Analyze, evaluate, and implement/maintain/expand 5311F (intercity bus) where practicable in the region. [1]	LOW
Promote existing transportation services within the region to medical providers and social service groups.	LOW
Work with local school systems to identify retired bus drivers who maintain their CDL license to recruit drivers.	LOW
Encourage and support the utilization of New Freedom funds in the ATRC Region. [1]	LOW

[1] Additional Funding Needed

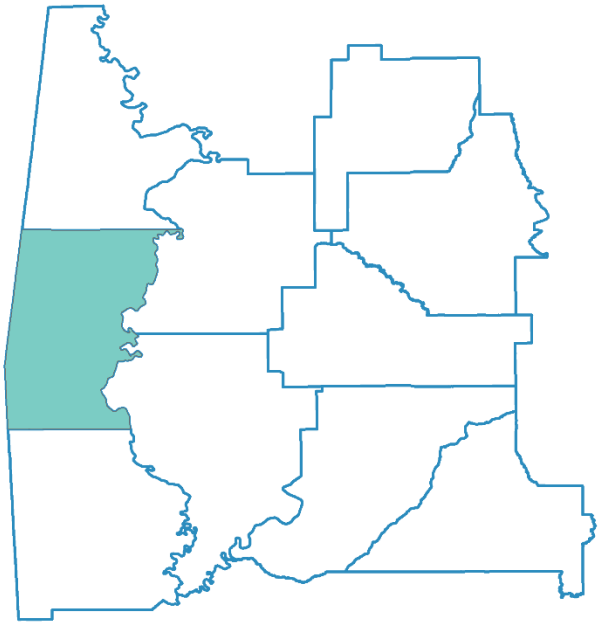
Appendix 1

County Transit Profiles

Choctaw County

Population: 13,075
Area: 921 mi²
County Seat: Butler

Municipality	Population
Butler	6,822
Gilbertown	1,247
Lisman	627
Needham	113
Silas	613
Toxey	118
Pennington	333



Transit Providers

West Alabama Public Transportation
The West Alabama Public Transportation (WAPT) agency is the Section 5311, 5316, and 5317 provider in Choctaw County. WAPT serves five counties in the ATRC region including Choctaw, Dallas, Marengo, Perry, and Sumter. WAPT's office is in Demopolis in Marengo County. WAPT has no age or income limitations and customer charges vary. WAPT transports clients for medical/dental services, recreational activities, personal business, employment, and other services. WAPT operates from 6:00 a.m. to 8:00 p.m., Monday through Saturday.

AIDS South Alabama
AIDS South Alabama is an agency in Mobile, Baldwin, Butler, Clarke, Choctaw, Conecuh, Covington, Escambia, Marengo, Monroe, Washington, and Wilcox counties dedicated to providing medical and social service support, as well as educational services, for those affected by HIV/AIDS. AIDS South Alabama coordinates a variety of resources to assist everyone affected by this epidemic. The agency works aggressively to provide prevention education to the entire area in our efforts to stop the spread of this virus.

Butler Cares
Butler Cares provides transportation to senior citizens participating in the Area Agency on Aging's senior nutrition program.

Franklin Primary Health Center, Inc.
Franklin Primary Health Center owns a vehicle that they use to provide transportation to homeless patients for their medical appointments, both to clinics within their FQHC system or to other healthcare services such as prescription pickups. Outside of the

homeless patient population, they also provide vouchers to help patients with transportation to healthcare and social services programs.

West Alabama Mental Health Center
The Center provides daily van-based transportation service the healthcare needs of individuals in their residential and day programs. Residential clients also have access to use the service on weekends. For outpatient clients, they contract for rides from local transportation providers.

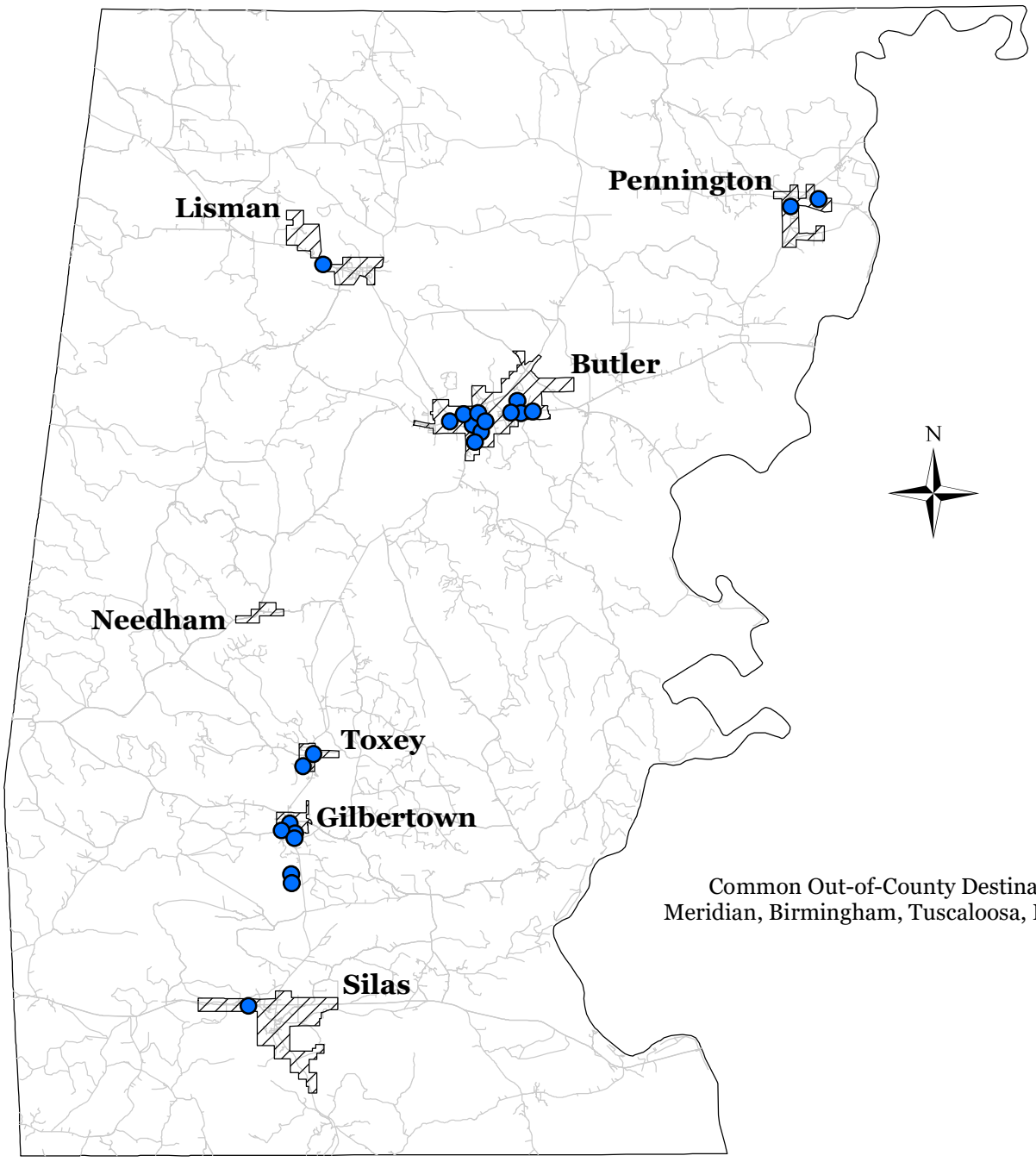
Transit Purchasing Agencies
West Alabama Mental Health (WAMH) purchases transit service from WAPT in Choctaw County. The WAMH has offices in Butler. Nutrition centers also purchase transit service from WAPT in Choctaw County. Services include the transportation of seniors to senior citizens centers.

The Alabama Medicaid Agency serves all of Alabama. The agency offers non-emergency transit service to full-covered Medicaid beneficiaries for Medicaid covered medical appointments. The agency provides vouchers to its clients to purchase transit service. The vouchers can be used for reimbursement for private vehicle use. Most of the vouchers in Alabama are issued for this type of reimbursement. The agency requires that public transit services be used instead of for-profit companies if the service meets the needs of its clients.

Identified Gaps in Service/Unmet Needs
- Weekday evenings
- Saturdays and Sundays
- Need to expand transit programs so more rides are available especially on short notice
- Need to expand or establish programs providing rides to work
- Need to expand or establish transit programs providing rides to community colleges and vocational schools
- Rides for shopping service
- Rides for recreation service
- Education of general public on transit services available

Origins/Destinations
According to providers in the county, the most common areas of origin for riders are Butler, Lisman, and Gilbertown. The most common destinations of these riders are Birmingham, Tuscaloosa, Demopolis, and Meridian. A map providing potential destinations in Choctaw County is provided on the following page.

Potential Transit Destinations in Choctaw County



Common Out-of-County Destinations:
Meridian, Birmingham, Tuscaloosa, Demopolis

Potential Transit Destinations

Potential Destinations Include Schools, Shopping, Employers, Childcare, and Healthcare Facilities

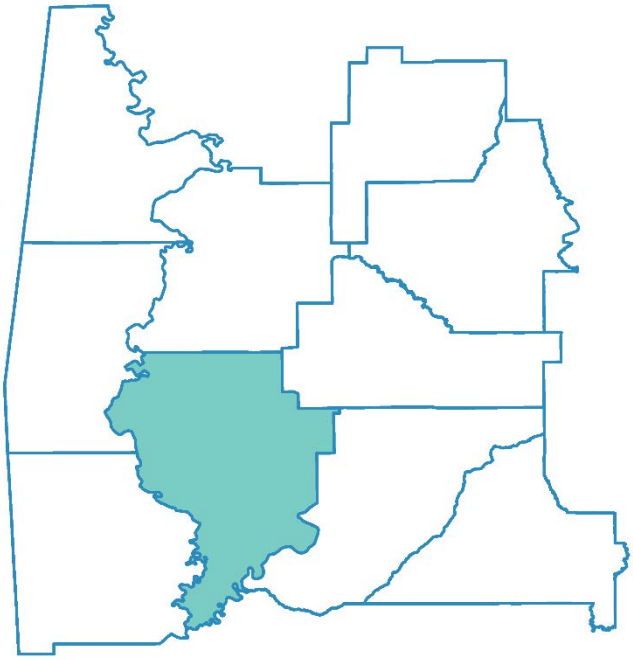
Locations are Approximate

Map Produced by The Alabama-Tombigbee Regional Commission

Clarke County

Population: 24,387
Area: 1,238.46 mi²
County Seat: Grove Hill

Municipality	Population
Coffeeville	420
Fulton	208
Grove Hill	1,573
Jackson	4,851
Thomasville	3,997



Transit Providers

Alabama Tombigbee Regional Commission Rural Transportation

Alabama Tombigbee Regional Commission Rural Transportation (ATRC) is the Section 5311and 5316 provider in Clarke County. ATRC serves four counties in the ATRC region including Clarke, Conecuh, Monroe, and Wilcox. ATRC's main office is in Camden in Wilcox County. The program does have a satellite office located in Grove Hill in Clarke County. ATRC has no age or income limitations and customer charges vary. ATRC operates Monday through Friday from 7:00 A.M. -4:30 P.M. ATRC transports clients for medical/dental services, recreational activities, personal business, employment, and other services.

Clarke County Association for Retarded Citizens

The Clarke County Association for Retarded Citizens receives Section 5310 funds. The Center's service area is Clarke County. The center provides client based 5310 transportation services Monday through Friday 8-4.

Southwest Alabama Behavioral Health Care Systems

Southwest Alabama Behavioral Health Care Systems receives Section 5310 funds. This agency is located in Monroeville and provides both general and client based 5310 services. The center provides client based 5310 transportation services Monday through Friday 7:30-3:30.

City of Jackson (Nutrition Center)

The City of Jackson provides transportation for senior citizens participating in the senior nutrition program.

AIDS South Alabama

AIDS South Alabama is an agency in Mobile, Baldwin, Butler, Clarke, Choctaw, Conecuh, Covington, Escambia, Marengo, Monroe, Washington, and Wilcox counties dedicated to providing medical and social service support, as well as educational services, for those affected by HIV/AIDS. AIDS South Alabama coordinates a variety of resources to assist everyone affected by this epidemic. The agency works aggressively to provide prevention education to the entire area in our efforts to stop the spread of this virus.

Capitol Trailways (Private)

Capitol Trailways, through a federal grant to ALDOT, provides daily scheduled bus service from Mobile to Tuscaloosa. The service is meant to link passengers with Amtrak and Greyhound services that are located in Tuscaloosa. Stops in the ATRC region are in Jackson, Grove Hill, Thomasville, Pine Hill, Camden, Selma, and Marion.

Transit Purchasing Agencies

The Grove Hill, Thomasville, and Jackson Nutrition Centers purchase services from ATRC. ATRC also runs a dialysis route in Clarke County. Individuals also purchase transportation services from ATRC.

The Alabama Medicaid Agency serves all of Alabama. The agency offers non-emergency transit service to full-covered Medicaid beneficiaries for Medicaid covered medical appointments. The agency provides vouchers to its clients to purchase transit service. The vouchers can be used for reimbursement for private vehicle use. Most of the vouchers in Alabama are issued for this type of reimbursement. The agency requires that public transit services be used instead of for-profit companies if the service meets the needs of its clients.

Identified Gaps in Service/Unmet Needs

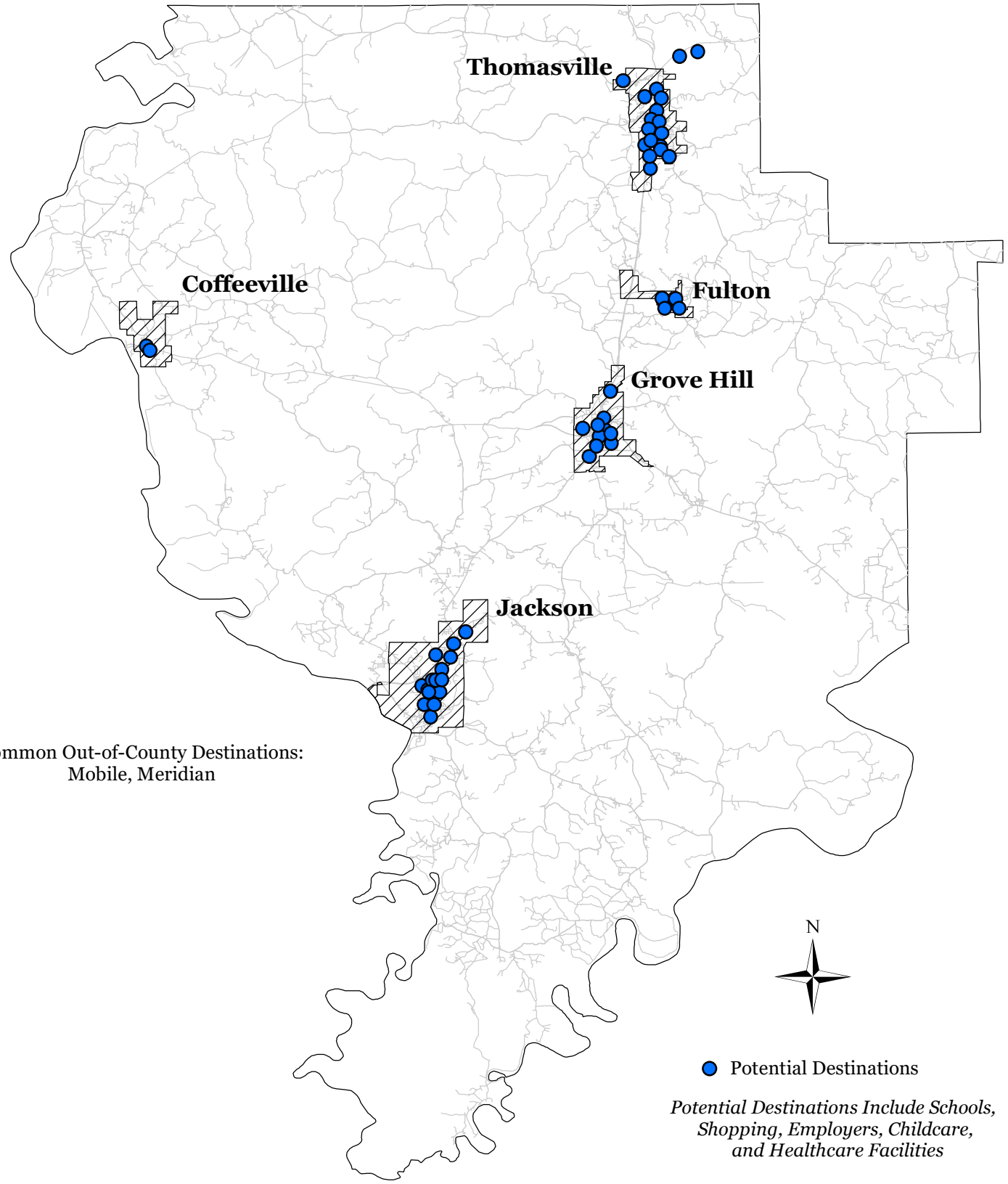
- Weekday evenings
- Saturdays and Sundays
- Need to expand transit programs so more rides are available especially on short notice
- Need to expand or establish programs providing rides to work
- Need to expand or establish transit programs providing rides to community colleges and vocational schools
- Rides for shopping service
- Rides for recreation service
- Education of general public on transit services available

Origins/Destinations

With regards to transit, the majority of riders in the county use the service for medical trips. The provider identified Grove Hill, Thomasville, and Jackson as common origins. With regards to destinations, Grove Hill and Jackson's medical centers along with the dialysis centers in Jackson and Thomasville are the most common. The majority of county residents travel to Mobile or Meridian for specialized medical care. Thomasville

and Jackson are also common destinations for shopping and employment. A map providing potential destinations in Clarke County is provided on the following page.

Potential Transit Destinations in Clarke County



Common Out-of-County Destinations:
Mobile, Meridian

Potential Destinations

Potential Destinations Include Schools, Shopping, Employers, Childcare, and Healthcare Facilities

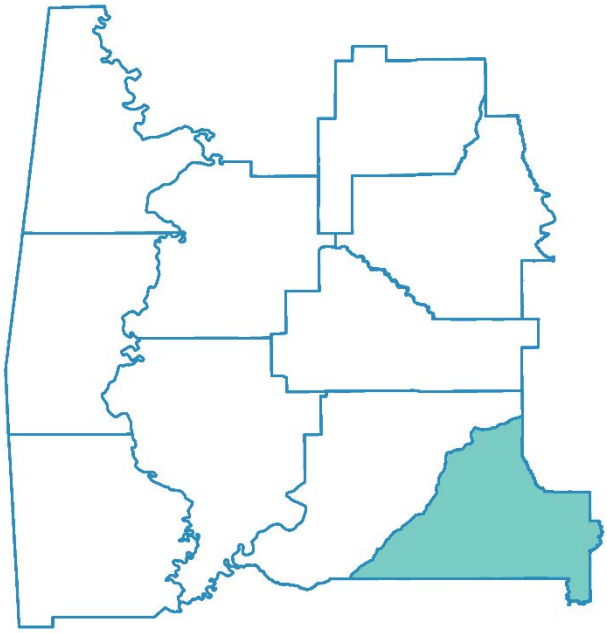
Map Produced by The Alabama-Tombigbee Regional Commission

Locations are Approximate

Conecuh County

Population: 12,514
Area: 850.16 mi²
County Seat: Evergreen

Municipality	Population
Castleberry	510
Evergreen	3,705
Repton	288



Transit Providers

Alabama Tombigbee Regional Commission Rural Transportation

The designated Section 5311 (Nonurbanized Area) public transportation provider in Conecuh County is Alabama Tombigbee Regional Commission Rural Transportation. ATRC also provides 5316 (JARC) service in the county. ATRC serves four counties in the ATRC region including Clarke, Conecuh, Monroe, and Wilcox. ATRC's main office is in Camden in Wilcox County. ATRC has no age or income limitations and customer charges vary. ATRC operates Monday through Friday from 7:00 A.M.-4:30 P.M. ATRC transports clients for medical/dental services, recreational activities, personal business, employment, and other services.

Southwest Alabama Behavioral Health Care Systems

The Southwest Alabama Behavioral Health Care Systems receives Section 5310 funds. This agency is located in Monroeville and provides both general and client based 5310 services. The center provides client based 5310 transportation services Monday through Friday 7:30-3:30.

Franklin Primary Health Center, Inc.

Franklin Primary Health Center owns a vehicle that they use to provide transportation to homeless patients for their medical appointments to clinics within their FQHC system and to other healthcare services such as prescription pickups. Outside of the homeless patient population, they also provide vouchers to help patients with transportation to healthcare and social services programs.

Town of Castleberry (Nutrition Center)

The Town of Castleberry provides transportation to senior center participants.

AIDS South Alabama

AIDS South Alabama is an agency in Mobile, Baldwin, Butler, Clarke, Choctaw, Conecuh, Covington, Escambia, Marengo, Monroe, Washington, and Wilcox counties

dedicated to providing medical and social service support, as well as educational services, for those affected by HIV/AIDS. AIDS South Alabama coordinates a variety of resources to assist everyone affected by this epidemic. The agency works aggressively to provide prevention education to the entire area in our efforts to stop the spread of this virus.

Transit Purchasing Agencies

The Alabama Medicaid Agency serves all of Alabama. The agency offers non-emergency transit service to full-covered Medicaid beneficiaries for Medicaid covered medical appointments. The agency provides vouchers to its clients to purchase transit service. The vouchers can be used for reimbursement for private vehicle use. Most of the vouchers in Alabama are issued for this type of reimbursement. The agency requires that public transit services be used instead of for-profit companies if the service meets the needs of its clients.

The Evergreen Nutrition Center purchases services from ATRC. ATRC also runs a dialysis route from Conecuh County to Brewton. Individuals within the county also purchase transit services.

Identified Gaps in Service/Unmet Needs

- Weekday evenings
- Saturdays and Sundays
- Need to expand transit programs so more rides are available especially on short notice
- Need to expand or establish programs providing rides to work
- Need to expand or establish transit programs providing rides to community colleges and vocational schools
- Rides for shopping service
- Rides for recreation service
- Education of general public on transit services available

Origins/Destinations

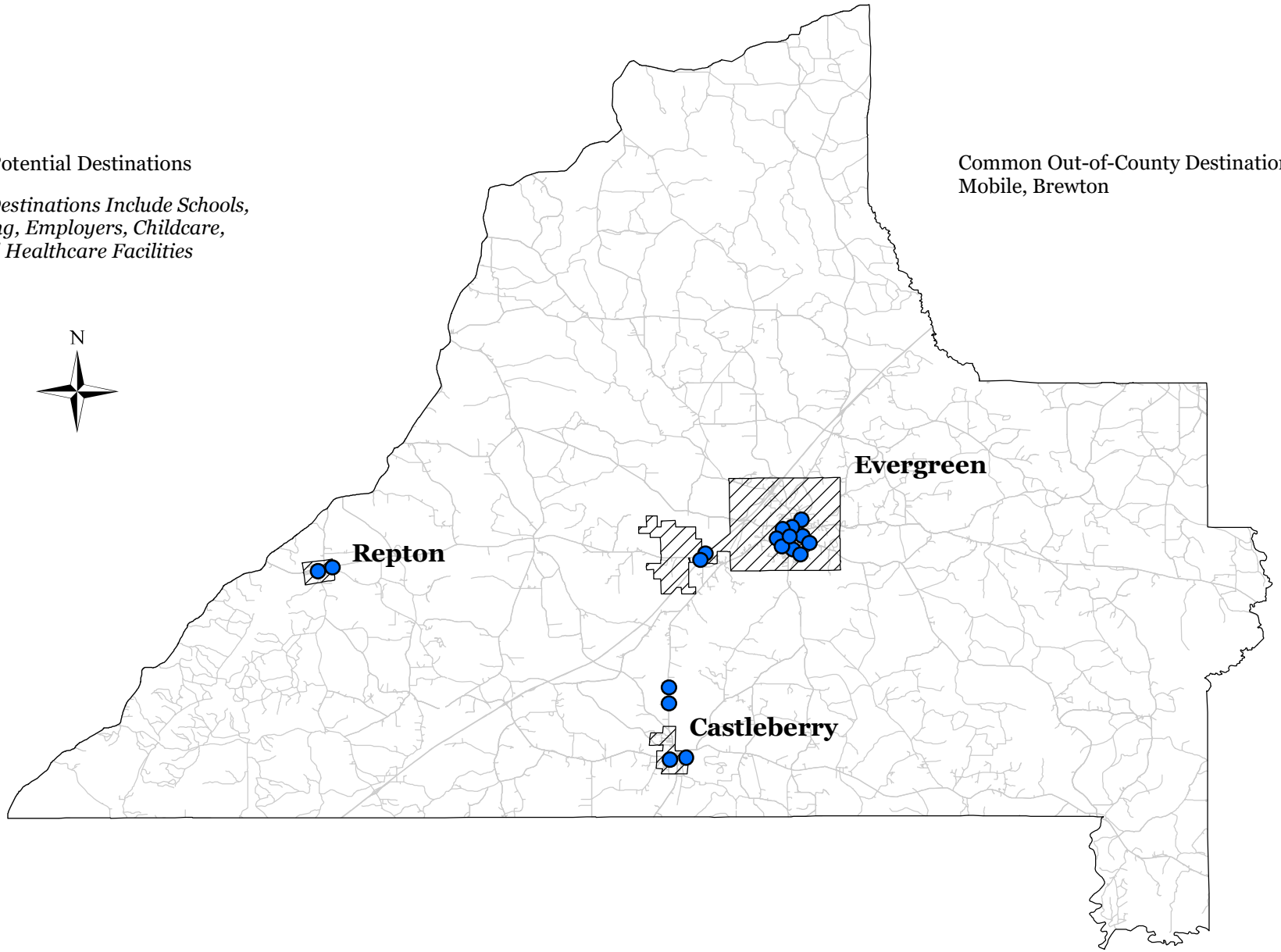
With regards to transit, the majority of riders in the county use the service for medical trips. The provider identified Evergreen, Repton, and Castleberry as common origins. With regards to destinations, Evergreen, Atmore, and Mobile are the most common. The majority of county residents travel to Mobile for specialized medical care. A map providing potential destinations in Conecuh County is provided on the following page.

Potential Transit Destinations in Conecuh County

Potential Destinations

Potential Destinations Include Schools, Shopping, Employers, Childcare, and Healthcare Facilities

Common Out-of-County Destinations:
Mobile, Brewton



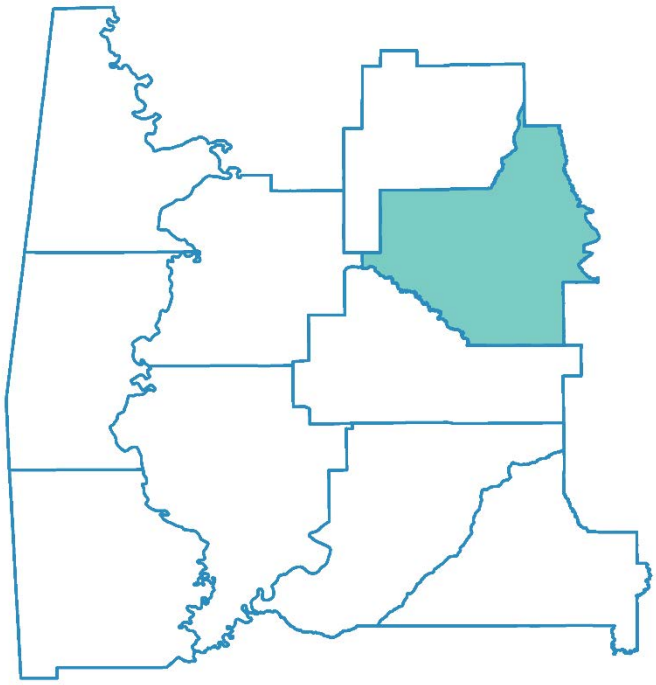
Locations are Approximate

Map Produced by The Alabama-Tombigbee Regional Commission

Dallas County

Population: 40,029
Area: 978.69 mi²
County Seat: Selma

Municipality	Population
Orrville	175
Selma	18,804
Valley Grande	3,773



Transit Providers

West Alabama Public Transportation

The West Alabama Public Transportation (WAPT) agency is the Section 5311 provider in Dallas County. WAPT also provides 5316 services in Dallas County. WAPT serves five counties in the ATRC region including Choctaw, Dallas, Marengo, Perry, and Sumter. WAPT's office is in Demopolis in Marengo County. WAPT has no age or income limitations and customer charges vary. WAPT transports clients for medical/dental services, nutrition centers, recreational activities, personal business, employment, and other services. WAPT operates from 6:00 a.m. to 8:00 p.m., Monday through Saturday.

Cahaba Center for Mental Health

The Cahaba Center for Mental Health receives Section 5310 funds. The Center's service area is Dallas, Perry, and Wilcox County. The center provides transportation to clients living in group homes 24/7. Client based 5310 transportation services are available Monday through Thursday 8-5 and Friday from 8-12.

Kid One Transport System, Inc.

Kid One Transport System, Inc. is a non-profit transit provider in Dallas County. Kid One provides medical trips for children, 19 and under, throughout Alabama. The company generally operates Monday through Friday from 4:00 a.m. till 4:00 p.m. The Kid One office is located in Hoover in Jefferson County.

Cornerstone Presbyterian Church of Selma (Nutrition Center)

The First Presbyterian Church of Selma offers transportation to members of its senior citizen program.

Taylor Internal Medicine
Since April 2014, Taylor Internal Medicine has offered a van service, consisting of one driver and one (non- wheelchair accessible) vehicle that provides rides to patients to and from their practice. There is no cost to patients; however, the service is limited strictly to transportation to and from the patient's home or work and the physician's practice. The clinic prefers that the patients schedule as far in advance as possible. They prioritize the use of the van for those who have made a previously scheduled appointment. The van service covers Dallas, Perry, and Marengo counties. It serves mostly older adults (45+) who are usually low-income.

Capitol Trailways (Private)
Capitol Trailways, through a federal grant to ALDOT, provides daily scheduled bus service from Mobile to Tuscaloosa. The service is meant to link passengers with Amtrak and Greyhound services that are located in Tuscaloosa. Stops in the ATRC region are in Jackson, Grove Hill, Thomasville, Pine Hill, Camden, Selma, and Marion.

Deluxe Cab Company (Private)
Provides service in Selma and Orrville.

Eastside Cab Company (Private)
Provides service in Selma and Orrville.

Transit Purchasing Agencies
The Dallas County DHR is located in the City of Selma. Its service area is limited to Dallas County. The DHR purchases transit service from West Alabama Public Transportation. The DHR uses state DHR funds for its transit purchases.

The Alabama Medicaid Agency serves all of Alabama. The agency offers non-emergency transit service to full-covered Medicaid beneficiaries for Medicaid covered medical appointments. The agency provides vouchers to its clients to purchase transit service. The vouchers can be used for reimbursement for private vehicle use. Most of the vouchers in Alabama are issued for this type of reimbursement. The agency requires that public transit services be used instead of for-profit companies if the service meets the needs of its clients.

The Alabama Kidney Foundation and local nursing homes also contract with WAPT to provide transportation to their clients.

Greyhound purchases transit services from West Alabama Public Transportation. WAPT runs a route from Selma to Montgomery to compensate for the loss of greyhound bus service in Selma.

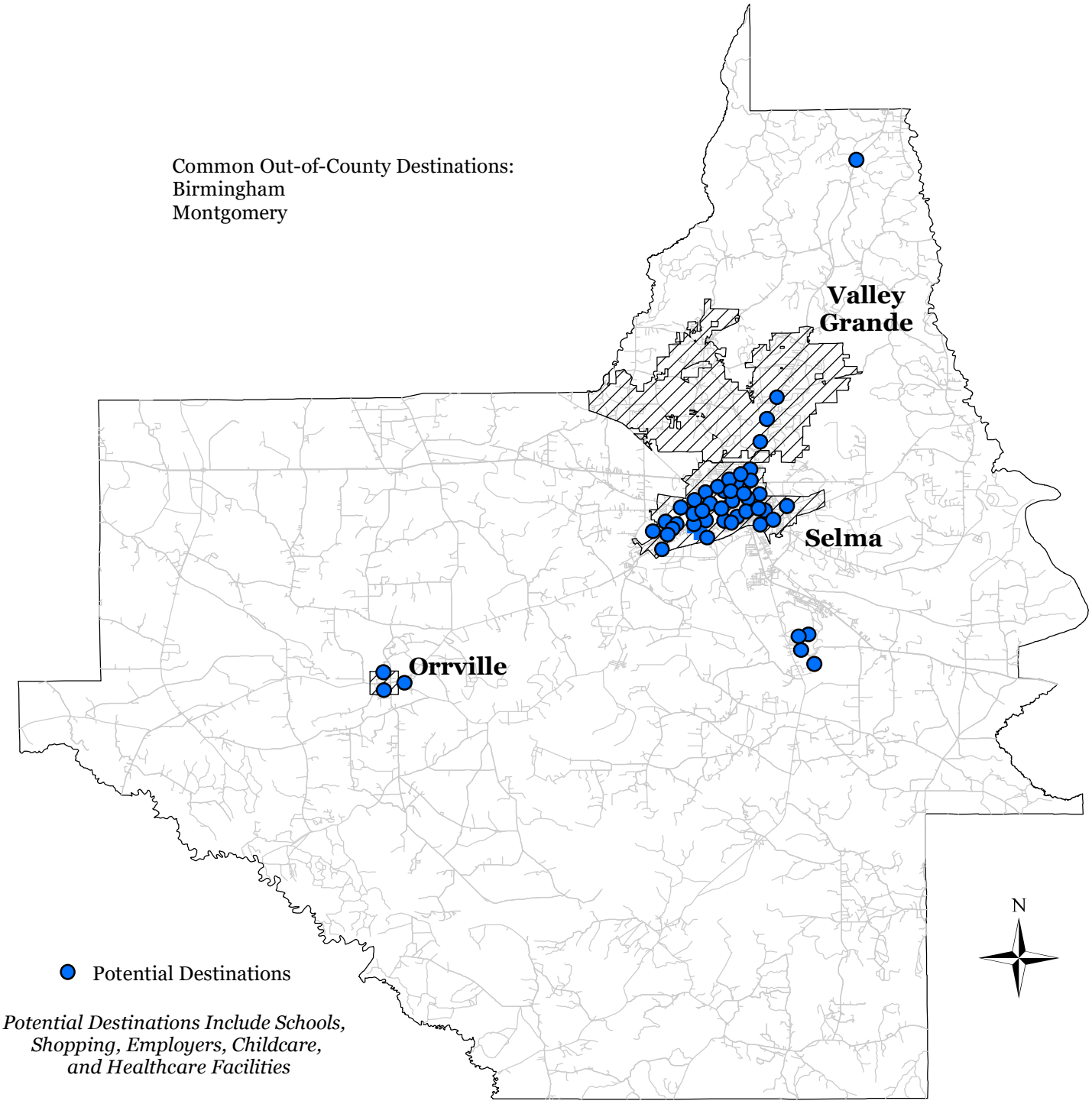
Identified Gaps in Service/Unmet Needs
- Weekday evenings
- Saturdays and Sundays
- Need to expand transit programs so more rides are available especially on short notice

- Need to expand or establish programs providing rides to work
- Need to expand or establish transit programs providing rides to community colleges and vocational schools
- Rides for shopping service
- Rides for recreation service
- Education of general public on transit services available

Origins/Destinations

According to providers in the county, the most common areas of origin for riders are Selma, Orrville, and Marion Junction. The most common destinations of these riders are Birmingham, Montgomery, and Prattville. A map providing potential destinations in Dallas County is provided on the following page.

Potential Transit Destinations in Dallas County



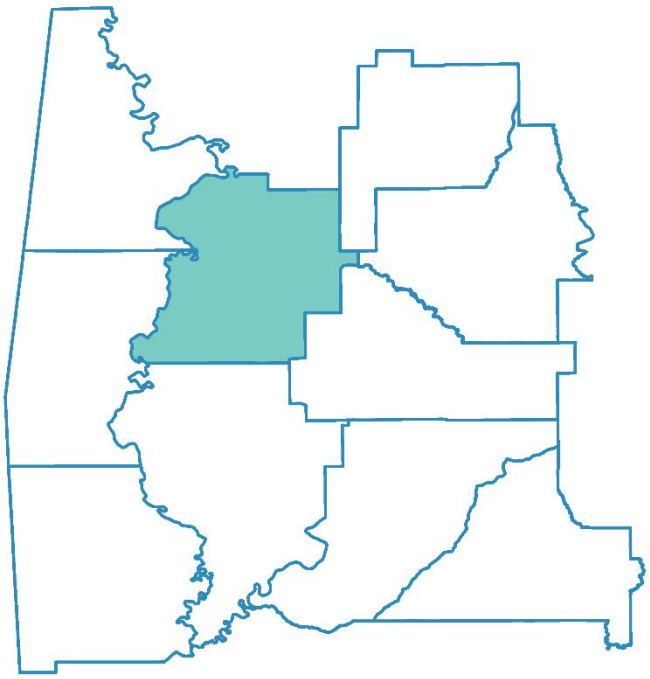
Locations are Approximate

Map Produced by The Alabama-Tombigbee Regional Commission

Marengo County

Population: 19,538
Area: 976.88 mi²
County Seat: Linden

Municipality	Population
Dayton	26
Demopolis	6,918
Faunsdale	32
Linden	2,041
Myrtlewood	122
Sweetwater	326
Thomaston	340



Transit Providers

West Alabama Public Transportation

The designated Section 5311 (Nonurbanized Area) public transportation provider in Marengo County is West Alabama Public Transportation. WAPT also provides 5317 and 5316 services in Marengo County. WAPT serves five counties in the ATRC region including Choctaw, Dallas, Marengo, Perry, and Sumter. WAPT's office is in Demopolis in Marengo County. WAPT has no age or income limitations and customer charges vary. WAPT transports clients for medical/dental services, recreational activities, personal business, employment, and other services. WAPT operates from 6:00 a.m. to 8:00 p.m., Monday through Saturday.

Kid One Transport System, Inc.

Kid One Transport System, Inc. is a non-profit transit provider in Marengo County. Kid One provides medical trips for children, 19 and under, throughout Alabama. The company generally operates Monday through Friday from 4:00 a.m. till 4:00 p.m. The Kid One office is located in Hoover in Jefferson County.

West Alabama Mental Health Center

The Center provides daily van-based transportation services to meet the healthcare needs of individuals in their residential and day programs. Residential clients also have access to use the service on weekends. For outpatient clients, they contract for rides from local transportation providers.

AIDS South Alabama

AIDS South Alabama is an agency in Mobile, Baldwin, Butler, Clarke, Choctaw, Conecuh, Covington, Escambia, Marengo, Monroe, Washington, and Wilcox counties dedicated to providing medical and social service support, as well as educational services, for those affected by HIV/AIDS. AIDS South Alabama coordinates a variety of resources to assist everyone affected by this epidemic. The agency works aggressively to provide prevention education to the entire area in our efforts to stop the spread of this virus.

Taylor Internal Medicine

Since April 2014, Taylor Internal Medicine has offered a van service, consisting of one driver and one (non- wheelchair accessible) vehicle that provides rides to patients to and from their practice. There is no cost to patients; however, the service is limited strictly to transportation to and from the patient's home or work and the physician's practice. The clinic prefers that the patients schedule as far in advance as possible. They prioritize the use of the van for those who have made a previously scheduled appointment. The van service covers Dallas, Perry, and Marengo counties. It serves mostly older adults (45+) who are usually low-income.

Transit Purchasing Agencies

West Alabama Mental Health purchases transit service in Marengo County. The WAMH has offices in Demopolis. Nutrition centers also purchase transit service from WAPT in Marengo County. Services include the transportation of seniors to senior citizens centers. Other transit purchasers include Bryan Whitfield Memorial Hospital and local nursing homes. Greyhound also purchases transit services from WAPT; WAPT runs a connector route to the bus station in Tuscaloosa.

The Alabama Medicaid Agency serves all of Alabama. The agency offers non-emergency transit service to full-covered Medicaid beneficiaries for Medicaid covered medical appointments. The agency provides vouchers to its clients to purchase transit service. The vouchers can be used for reimbursement for private vehicle use. Most of the vouchers in Alabama are issued for this type of reimbursement. The agency requires that public transit services be used instead of for-profit companies if the service meets the needs of its clients.

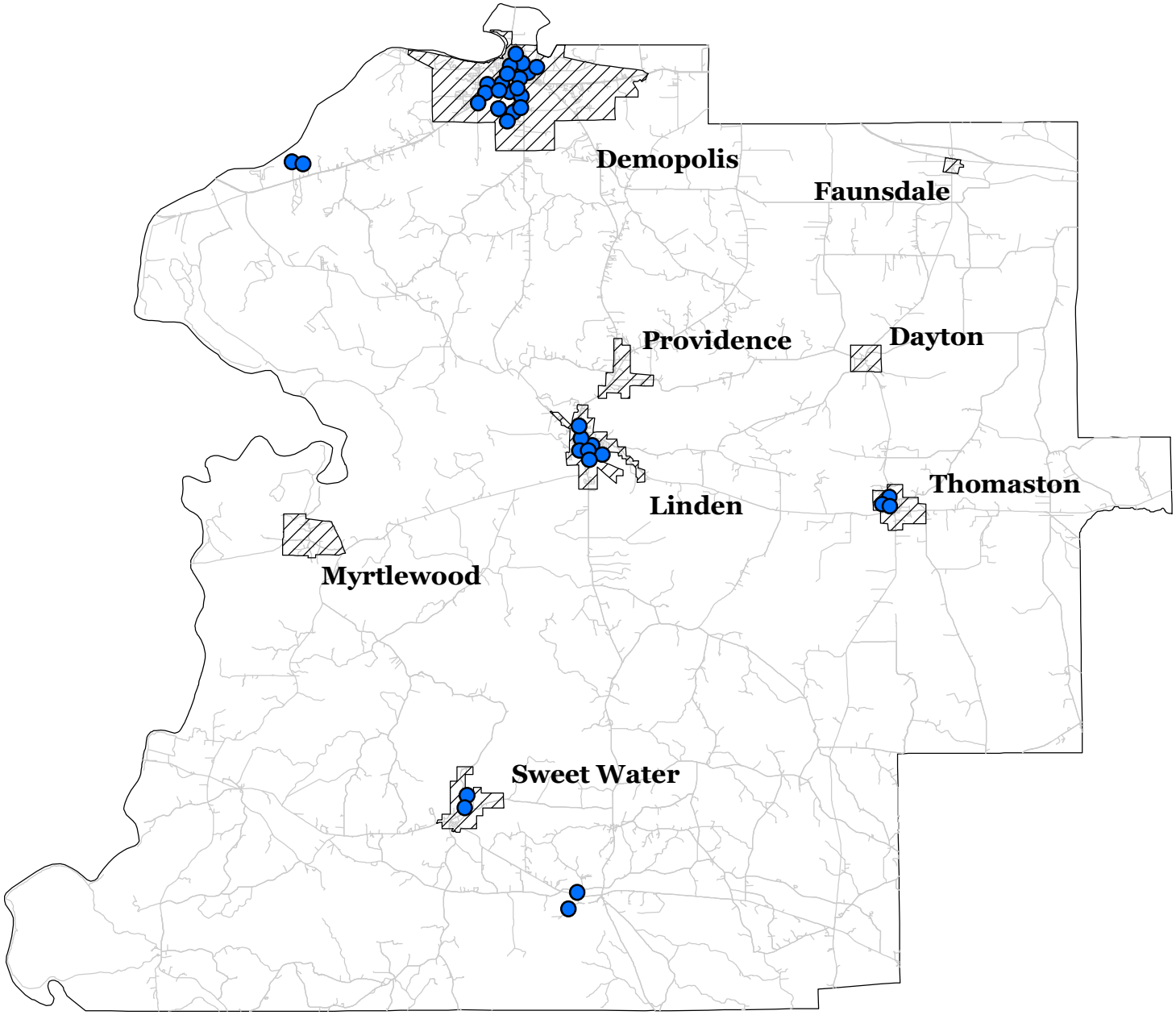
Identified Gaps in Service/Unmet Needs

- Weekday evenings
- Saturdays and Sundays
- Need to expand transit programs so more rides are available especially on short notice
- Need to expand or establish programs providing rides to work
- Need to expand or establish transit programs providing rides to community colleges and vocational schools
- Rides for shopping service
- Rides for recreation service
- Education of general public on transit services available

Origins/Destinations

According to providers in the county, the most common areas of origin for riders are Demopolis, Linden, and Dixon Mills. The most common destinations of these riders are Tuscaloosa and Birmingham. A map providing potential destinations in Marengo County is provided on the following page.

Potential Transit Destinations in Marengo County



● Potential Destinations

Potential Destinations Include Schools, Shopping, Employers, Childcare, and Healthcare Facilities

Common Out-of-County Destinations:
Tuscaloosa
Meridian
Birmingham
Montgomery

N

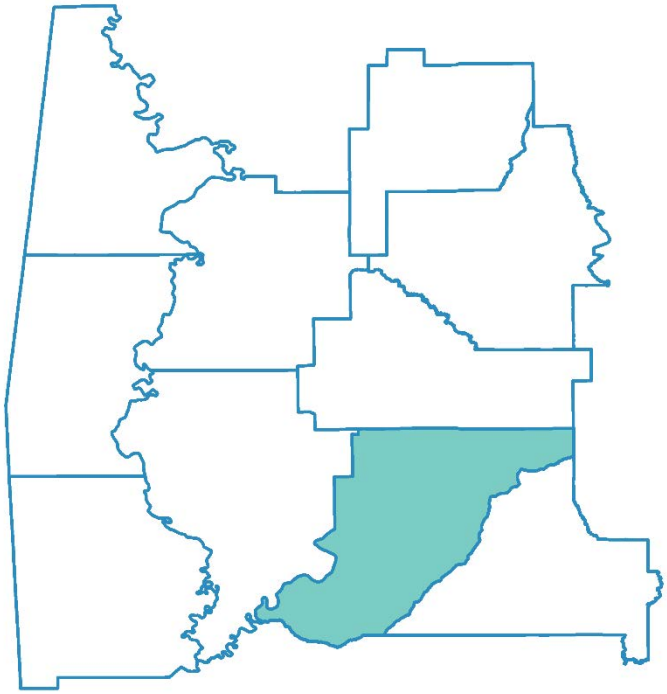
Locations are Approximate

Map Produced by The Alabama-Tombigbee Regional Commission

Monroe County

Population: 21,512
Area: 1,025.67 mi²
County Seat: Monroeville

Municipality	Population
Beatrice	310
Excel	1,013
Frisco City	1,459
Monroeville	6,011
Vredenburgh	363



Transit Providers

Alabama Tombigbee Regional Commission Rural Transportation

Alabama Tombigbee Regional Commission Rural Transportation (ATRC) is the Section 5311 provider in Monroe County. ATRC serves four counties in the ATRC region including Clarke, Conecuh, Monroe, and Wilcox. ATRC's main office is in Camden in Wilcox County. The program does have a satellite office located in Monroeville. ATRC has no age or income limitations and customer charges vary. ATRC operates Monday through Friday from 7:00 A.M. -4:30 P.M. ATRC transports clients for medical/dental services, recreational activities, personal business, employment, and other services.

Southwest Alabama Behavioral Health Care Systems

Southwest Alabama Behavioral Health Care Systems receives Section 5310 funds. This agency is located in Monroeville and provides both general and client based 5310 services. The center provides client based 5310 transportation services Monday through Friday 7:30-3:30.

AIDS South Alabama

AIDS South Alabama is an agency in Mobile, Baldwin, Butler, Clarke, Choctaw, Conecuh, Covington, Escambia, Marengo, Monroe, Washington, and Wilcox counties dedicated to providing medical and social service support, as well as educational services, for those affected by HIV/AIDS. AIDS South Alabama coordinates a variety of resources to assist everyone affected by this epidemic. The agency works aggressively to provide prevention education to the entire area in our efforts to stop the spread of this virus.

Town of Frisco City (Senior Center)
The Town of Frisco City provides transportation to participants of its senior citizens program.

Monroe County Hospital
The facility has an AARP van available to help provide transportation for elderly patients.

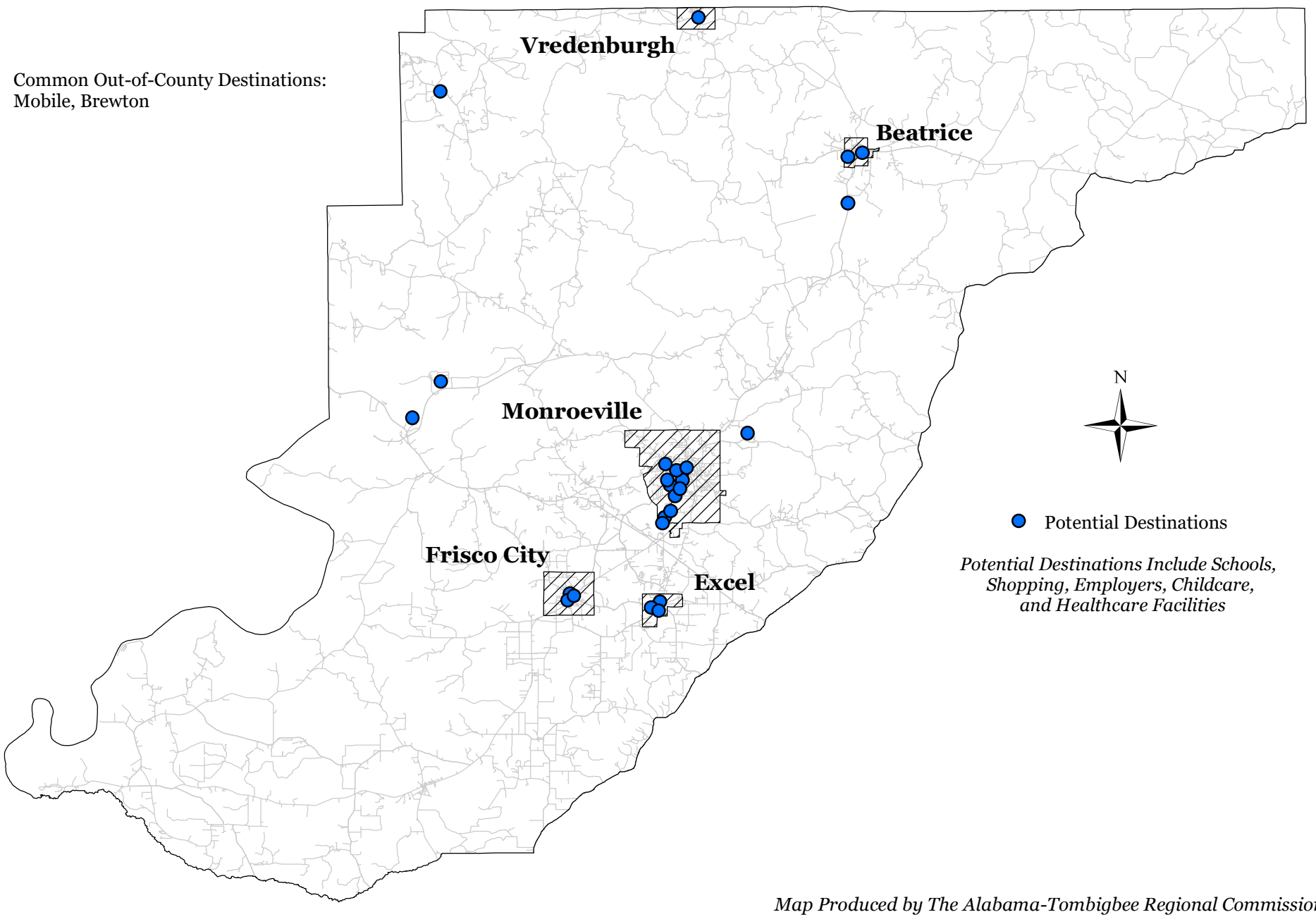
Transit Purchasing Agencies
The Monroeville, Vredenburgh, and Excel Nutrition Centers purchase services from ATRC. ATRC runs a dialysis route in Monroe County. Individuals also purchase transportation from the agency.

The Alabama Medicaid Agency serves all of Alabama. The agency offers non-emergency transit service to full-covered Medicaid beneficiaries for Medicaid covered medical appointments. The agency provides vouchers to its clients to purchase transit service. The vouchers can be used for reimbursement for private vehicle use. Most of the vouchers in Alabama are issued for this type of reimbursement. The agency requires that public transit services be used instead of for-profit companies if the service meets the needs of its clients.

Identified Gaps in Service/Unmet Needs
- Weekday evenings
- Saturdays and Sundays
- Need to expand transit programs so more rides are available especially on short notice
- Need to expand or establish programs providing rides to work
- Need to expand or establish transit programs providing rides to community colleges and vocational schools
- Rides for shopping service
- Rides for recreation service
- Education of general public on transit services available

Origins/Destinations
According to the provider common origins include Monroeville, Excel, and Frisco City. Common destinations are Monroeville, Atmore, and Mobile. A map providing potential destinations in Monroe County is provided on the following page.

Potential Transit Destinations in Monroe County



Common Out-of-County Destinations:
Mobile, Brewton

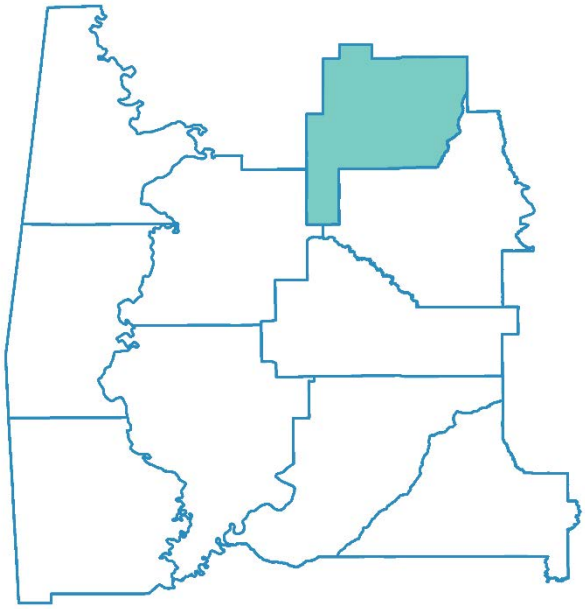
Map Produced by The Alabama-Tombigbee Regional Commission

Locations are Approximate

Perry County

Population: 9,486
Area: 719.66 mi²
County Seat: Marion

Municipality	Population
Marion	3,359
Uniontown	1,969



Transit Providers

Cahaba Center for Mental Health

The Cahaba Center for Mental Health receives Section 5310 funds. The Center's service area is Dallas, Perry, and Wilcox County. The center provides transportation to clients living in group homes 24/7. Client based 5310 transportation services are available Monday through Thursday 8-5 and Friday from 8-12.

West Alabama Public Transportation

The West Alabama Public Transportation (WAPT) agency is the Section 5311 provider in Perry County. WAPT also offers 5317 and 5316 services in Perry County. WAPT serves five counties in the ATRC region including Choctaw, Dallas, Marengo, Perry, and Sumter. WAPT's office is in Demopolis in Marengo County. WAPT has no age or income limitations and customer charges vary. WAPT transports clients for medical/dental services, recreational activities, personal business, employment, and other services. WAPT operates from 6:00 a.m. to 8:00 p.m., Monday through Saturday.

Kid One Transport System, Inc.

Kid One Transport System, Inc. is a non-profit transit provider in Perry County. Kid One provides medical trips for children, 19 and under, throughout Alabama. The company generally operates Monday through Friday from 4:00 a.m. till 4:00 p.m. The Kid One office is located in Hoover in Jefferson County.

City of Marion

The City of Marion also provides transportation to individuals participating in the senior citizen program.

Cahaba Medical Care Foundation

Cahaba Medical Care Foundation offers gas cards and West Alabama Public Transportation vouchers to their patients as a means of assistance in obtaining rides and paying for their healthcare-related transportation. Cahaba Medical Care provides help to

make transportation arrangements for some of their patients, including those who are covered by Medicaid and have access to the Medicaid NET program.

Taylor Internal Medicine
Since April 2014, Taylor Internal Medicine has offered a van service, consisting of one driver and one (non- wheelchair accessible) vehicle that provides rides to patients to and from their practice. There is no cost to patients; however, the service is limited strictly to transportation to and from the patient's home or work and the physician's practice. The clinic prefers that the patients schedule as far in advance as possible. They prioritize the use of the van for those who have made a previously scheduled appointment. The van service covers Dallas, Perry, and Marengo counties. It serves mostly older adults (45+) who are usually low-income.

Capitol Trailways (Private)
Capitol Trailways, through a federal grant to ALDOT, provides daily scheduled bus service from Mobile to Tuscaloosa. The service is meant to link passengers with Amtrak and Greyhound services that are located in Tuscaloosa. Stops in the ATRC region are in Jackson, Grove Hill, Thomasville, Pine Hill, Camden, Selma, and Marion.

Transit Purchasing Agencies
The Perry County DHR is located in the City of Marion. Its service area is limited to Perry County. The DHR purchases transit service from West Alabama Public Transportation. The DHR uses state DHR funds for its transit purchases.

Nutrition centers also purchase transit service from WAPT in Perry County. Services include the transportation of seniors to senior citizens centers. Local nursing homes also purchase transit services from WAPT.

The Alabama Medicaid Agency serves all of Alabama. The agency offers non-emergency transit service to full-covered Medicaid beneficiaries for Medicaid covered medical appointments. The agency provides vouchers to its clients to purchase transit service. The vouchers can be used for reimbursement for private vehicle use. Most of the vouchers in Alabama are issued for this type of reimbursement. The agency requires that public transit services be used instead of for-profit companies if the service meets the needs of its clients.

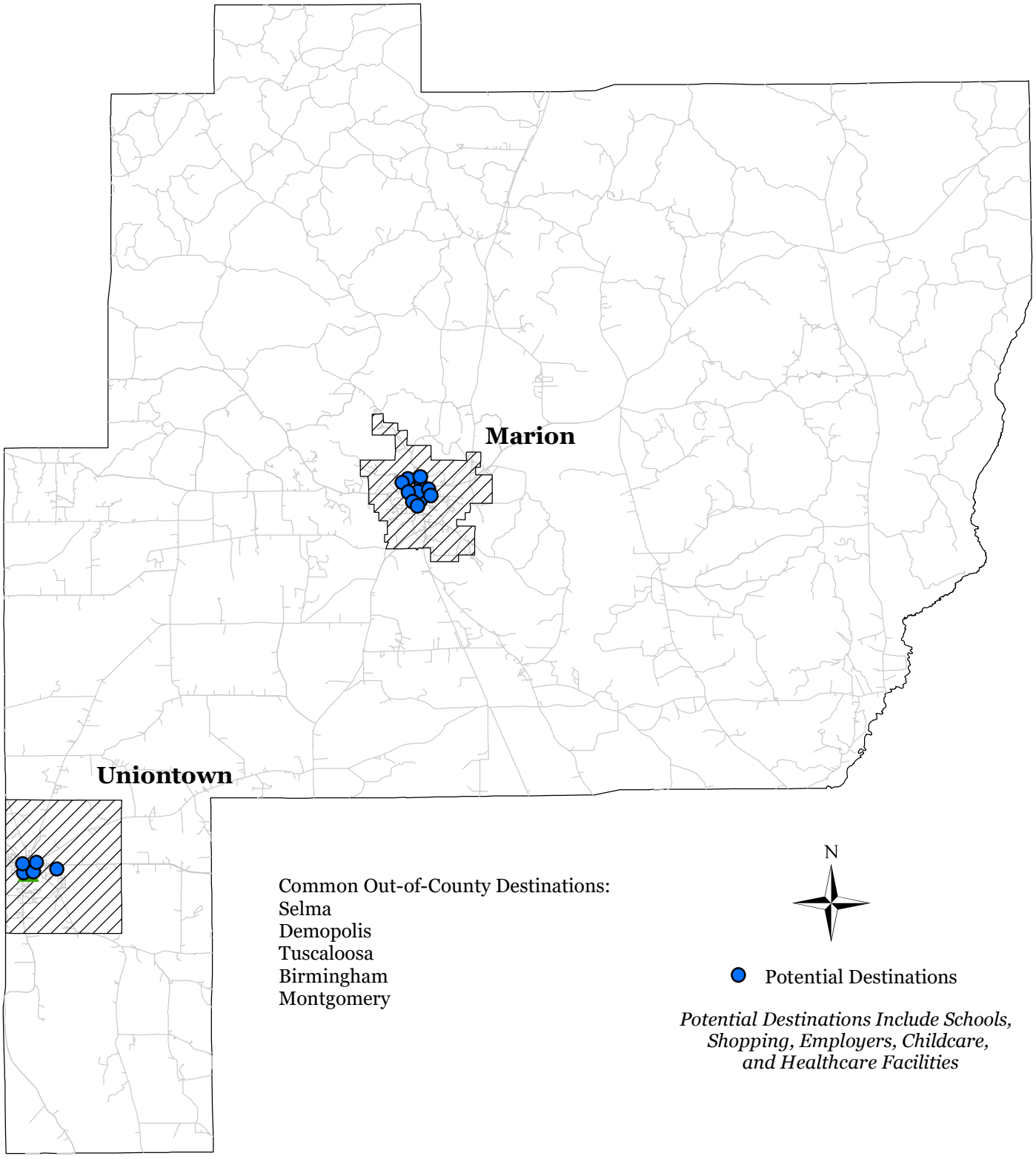
Identified Gaps in Service/Unmet Needs
- Weekday evenings
- Saturdays and Sundays
- Need to expand transit programs so more rides are available especially on short notice
- Need to expand or establish programs providing rides to work
- Need to expand or establish transit programs providing rides to community colleges and vocational schools
- Rides for shopping service
- Rides for recreation service

- Education of general public on transit services available

Origins/Destinations

According to providers in the county, the most common areas of origin for riders are Marion, Uniontown, and Sprott. The most common destinations of these riders are Selma, Tuscaloosa, Montgomery, and Birmingham. A map providing potential destinations in Perry County is provided on the following page.

Potential Transit Destinations in Perry County



Common Out-of-County Destinations:
Selma
Demopolis
Tuscaloosa
Birmingham
Montgomery

N

Potential Destinations

Potential Destinations Include Schools, Shopping, Employers, Childcare, and Healthcare Facilities

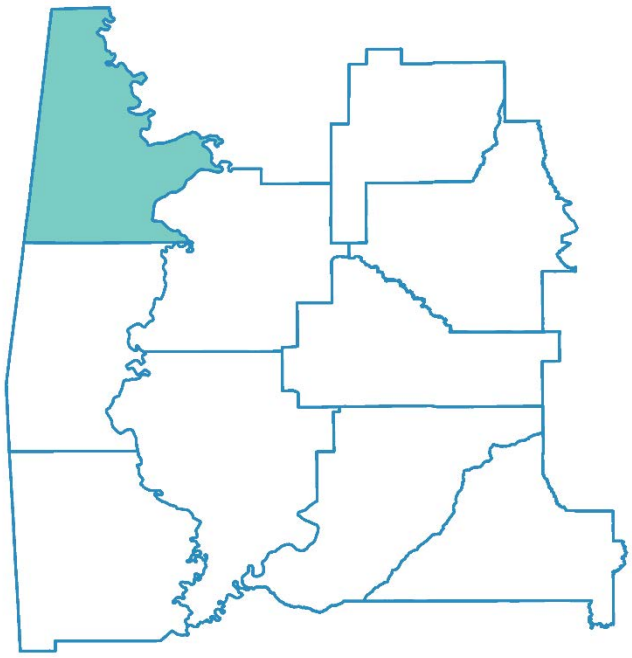
Locations are Approximate

Map Produced by The Alabama-Tombigbee Regional Commission

Sumter County

Population: 12,985
Area: 903.89 mi²
County Seat: Livingston

Municipality	Population
Cuba	410
Emelle	69
Epes	482
Gainesville	161
Geiger	314
Livingston	3,410
York	3,078



Transit Providers

West Alabama Public Transportation

The West Alabama Public Transportation (WAPT) agency is the Section 5311 provider in Sumter County. WAPT also provides 5316 and 5317 services in Sumter County. WAPT serves five counties in the ATRC region including Choctaw, Dallas, Marengo, Perry, and Sumter. WAPT's office is in Demopolis in Marengo County. WAPT has no age or income limitations and customer charges vary. WAPT transports clients for medical/dental services, recreational activities, personal business, employment, and other services. WAPT operates from 6:00 a.m. to 8:00 p.m., Monday through Saturday.

Kid One Transport System, Inc.

Kid One Transport System, Inc. is a non-profit transit provider in Sumter County. Kid One provides medical trips for children, 19 and under, throughout Alabama. The company generally operates Monday through Friday from 4:00 a.m. till 4:00 p.m. The Kid One office is located in Hoover in Jefferson County.

West Alabama Mental Health Center

The Center provides daily van-based transportation to service the healthcare needs of individuals in their residential and day programs. Residential clients also have access to use the service on weekends. For outpatient clients, they contract for rides from local transportation providers.

Transit Purchasing Agencies

West Alabama Mental Health purchases transit service in Sumter County. The WAMH has offices in Livingston. Nutrition centers also purchase transit service from WAPT in Sumter County. Services include the transportation of seniors to senior citizens centers. Other transit purchasers are Sumter County DHR, Sumter County Industrial Board, Upward Bound Program with the University of West Alabama, and local nursing homes.

Greyhound also purchases transit services from WAPT; WAPT runs a connector route to bus stations in Meridian and Tuscaloosa.

The Alabama Medicaid Agency serves all of Alabama. The agency offers non-emergency transit service to full-covered Medicaid beneficiaries for Medicaid covered medical appointments. The agency provides vouchers to its clients to purchase transit service. The vouchers can be used for reimbursement for private vehicle use. Most of the vouchers in Alabama are issued for this type of reimbursement. The agency requires that public transit services be used instead of for-profit companies if the service meets the needs of its clients.

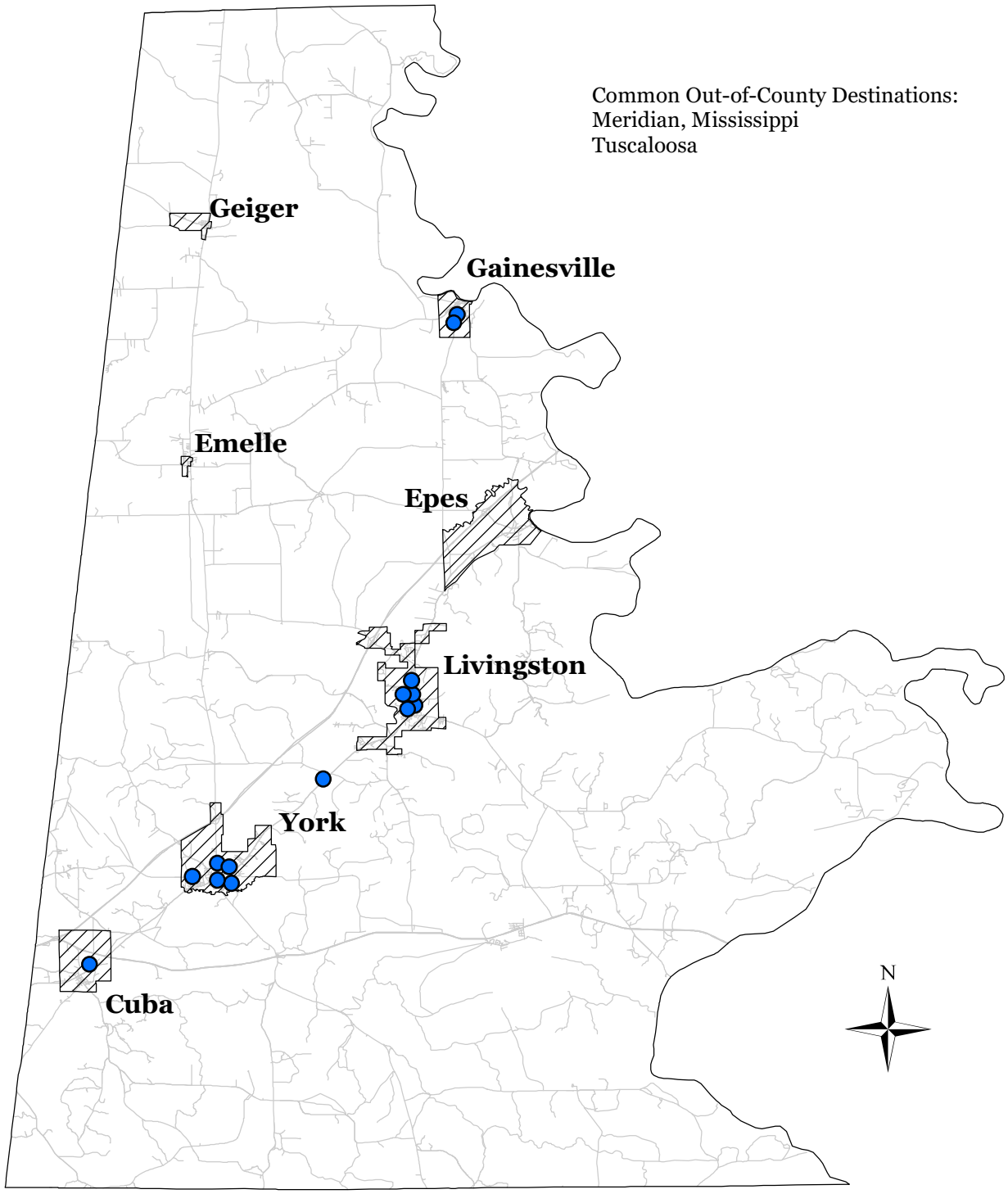
Identified Gaps in Service/Unmet Needs

- Weekday evenings
- Saturdays and Sundays
- Need to expand transit programs so more rides are available especially on short notice
- Need to expand or establish programs providing rides to work
- Need to expand or establish transit programs providing rides to community colleges and vocational schools
- Rides for shopping service
- Rides for recreation service
- Education of general public on transit services available

Origins/Destinations

According to providers in the county, the most common areas of origin for riders are York, Livingston, and Cuba. The most common destinations of these riders are Birmingham, Tuscaloosa, Demopolis, and Meridian. A map providing potential destinations in Sumter County is provided on the following page.

Potential Transit Destinations in Sumter County



Potential Destinations

Potential Destinations Include Schools, Shopping, Employers, Childcare, and Healthcare Facilities

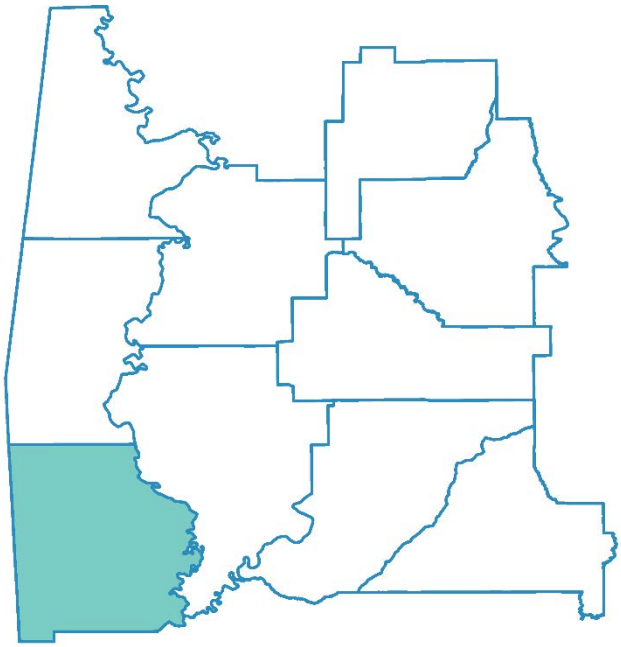
Locations are Approximate

Map Produced by The Alabama-Tombigbee Regional Commission

Washington County

Population: 16,643
Area: 1,080.21 mi²
County Seat: Chatom

Municipality	Population
Chatom	980
McIntosh	431
Millry	602



Transit Providers

Washington County Rural Transportation

Washington County Rural Transportation (WCRT) is the Section 5311 provider in Washington County. The provider offer services exclusively in Washington County. The WCRT office is in Chatom in Washington County. The service has no age or income limitations and customer charges vary. WCRT transports clients for medical/dental services, recreational activities, personal business, employment, and other services. The WCRT operates from 8:00 a.m. to 4:00 p.m., Monday through Friday.

Wagarville Nutrition Center

The Wagarville Nutrition Center provides transportation to senior citizens centers to Area Agency on Aging clients.

AIDS South Alabama

AIDS South Alabama is an agency in Mobile, Baldwin, Butler, Clarke, Choctaw, Conecuh, Covington, Escambia, Marengo, Monroe, Washington, and Wilcox counties dedicated to providing medical and social service support, as well as educational services, for those affected by HIV/AIDS. AIDS South Alabama coordinates a variety of resources to assist everyone affected by this epidemic. The agency works aggressively to provide prevention education to the entire area in our efforts to stop the spread of this virus.

Bayou La Batre Area Health Development Board, Inc.

This FQHC has a fund of $1,000 that is set aside for patient transportation assistance to provide gas money for patients to use for their healthcare appointments.

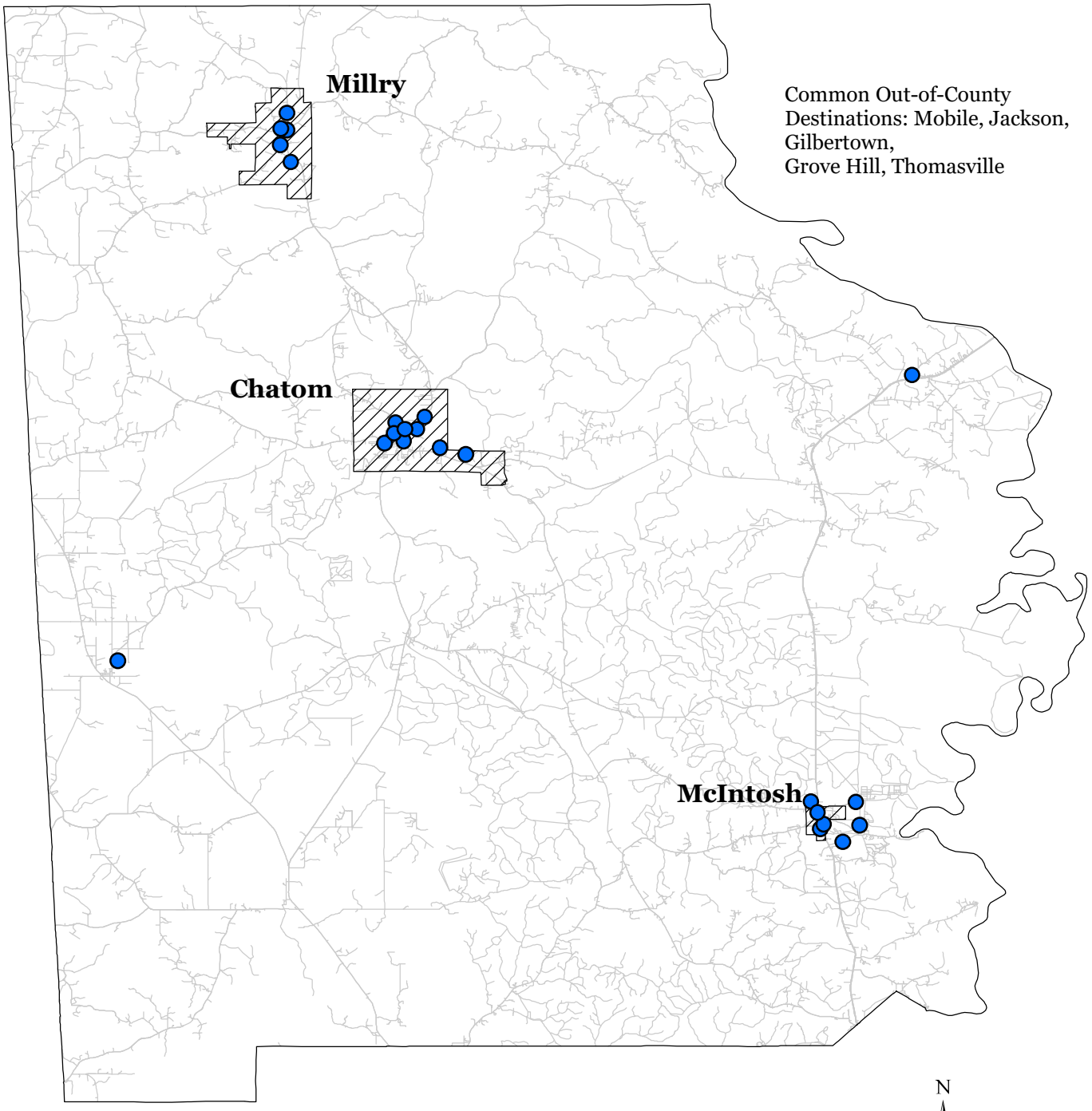
Identified Gaps in Service/Unmet Needs

- Weekday evenings
- Saturdays and Sundays
- Need to expand transit programs so more rides are available especially on short notice
- Need to expand or establish programs providing rides to work
- Need to expand or establish transit programs providing rides to community colleges and vocational schools
- Rides for shopping service
- Rides for recreation service
- Education of general public on transit services available

Origins/Destinations

According to providers in the county, the most common areas of origin for riders are Chatom, McIntosh, and the northern part of the county. The most common destinations of these riders are Chatom, and locations in Mobile, Clarke, and Choctaw Counties. A map providing potential destinations in Washington County is provided on the following page.

Potential Transit Destinations in Washington County



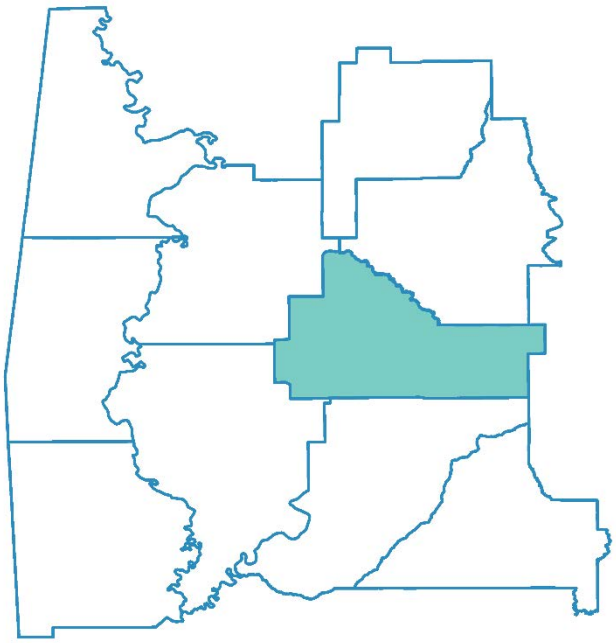
Locations are Approximate

Map Produced by The Alabama-Tombigbee Regional Commission

Wilcox

Population: 10,809
Area: 888.50 mi²
County Seat: Camden

Municipality	Population
Camden	2,142
Oak Hill	22
Pine Apple	155
Pine Hill	782
Yellow Bluff	149



Transit Providers

Alabama Tombigbee Regional Commission Rural Transportation

Alabama Tombigbee Regional Commission Rural Transportation (ATRC) is the Section 5311 provider in Wilcox County. ATRC serves four counties in the ATRC region including Clarke, Conecuh, Monroe, and Wilcox. ATRC's main office is in Camden in Wilcox County. ATRC has no age or income limitations and customer charges vary. ATRC operates Monday through Friday from 7:00 A.M. -4:30 P.M. ATRC transports clients for medical/dental services, recreational activities, personal business, employment, and other services.

Cahaba Center for Mental Health

The Cahaba Center for Mental Health receives Section 5310 funds. The Center's service area is Dallas, Perry, and Wilcox County. The center provides client based 5310 transportation services seven days a week (Monday through Friday 8-4 & random services on weekends).

AIDS South Alabama

AIDS South Alabama is an agency in Mobile, Baldwin, Butler, Clarke, Choctaw, Conecuh, Covington, Escambia, Marengo, Monroe, Washington, and Wilcox counties dedicated to providing medical and social service support, as well as educational services, for those affected by HIV/AIDS. AIDS South Alabama coordinates a variety of resources to assist everyone affected by this epidemic. The agency works aggressively to provide prevention education to the entire area in our efforts to stop the spread of this virus.

Boykin Nutrition Center
The Boykin Nutrition Center provides transportation to senior citizens centers to Area Agency on Aging clients.

Wilcox County DHR
The Wilcox County DHR assists its clients in finding transportation for medical appointments through the use of gas cards and volunteer drivers.

Capitol Trailways (Private)
Capitol Trailways, through a federal grant to ALDOT, provides daily scheduled bus service from Mobile to Tuscaloosa. The service is meant to link passenger s with Amtrak and Greyhound services that are located in Tuscaloosa. Stops in the ATRC region are in Jackson, Grove Hill, Thomasville, Pine Hill, Camden, Selma, and Marion.

Transit Purchasing Agencies

ATRC provides seniors transportation to area senior centers. The agency also runs a dialysis route in Wilcox County. ATRC provides services to individuals within the county.

The Alabama Medicaid Agency serves all of Alabama. The agency offers non-emergency transit service to full-covered Medicaid beneficiaries for Medicaid covered medical appointments. The agency provides vouchers to its clients to purchase transit service. The vouchers can be used for reimbursement for private vehicle use. Most of the vouchers in Alabama are issued for this type of reimbursement. The agency requires that public transit services be used instead of for-profit companies if the service meets the needs of its clients.

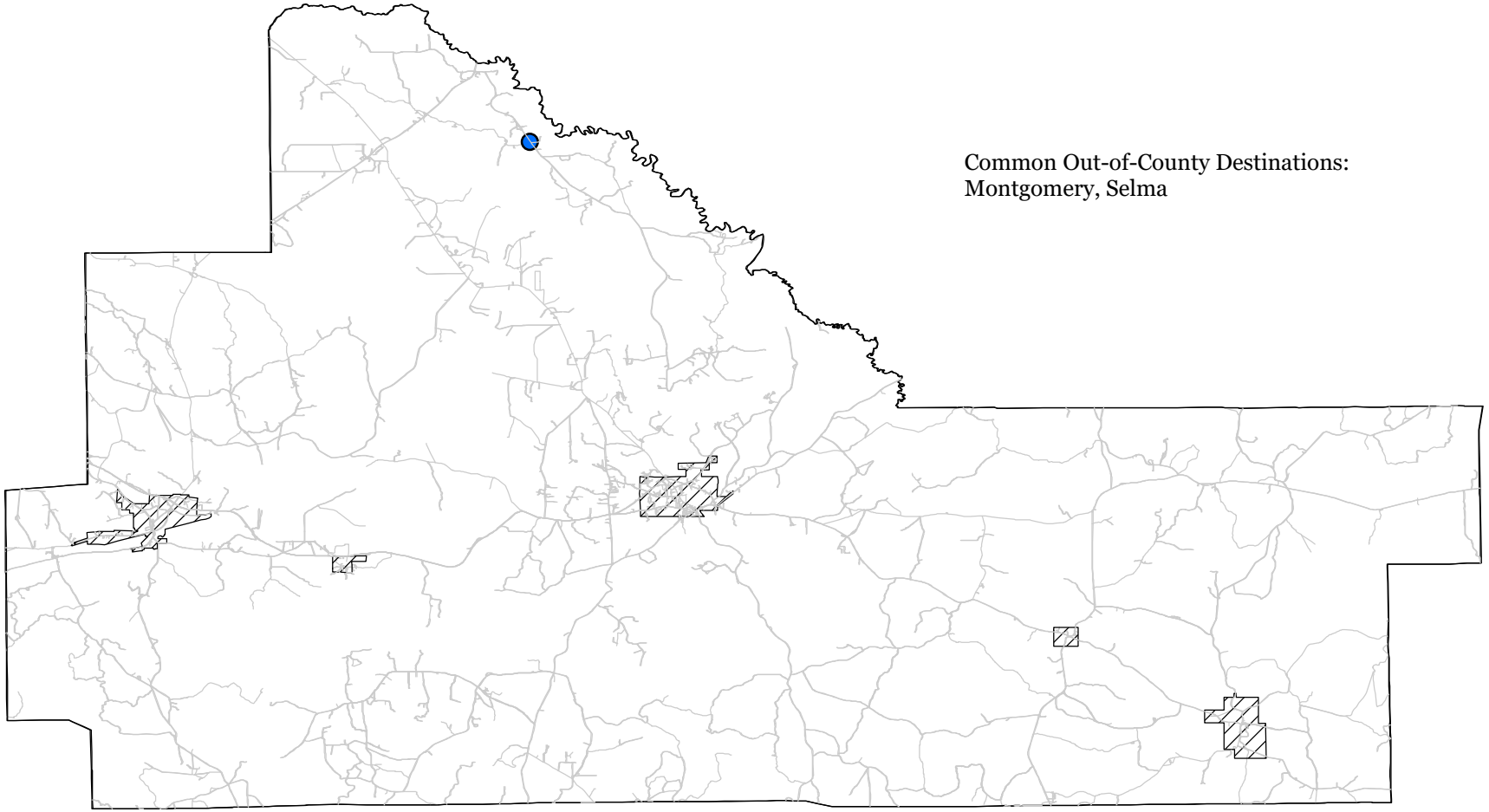
Identified Gaps in Service/Unmet Needs

- Weekday evenings
- Saturdays and Sundays
- Need to expand transit programs so more rides are available especially on short notice
- Need to expand or establish programs providing rides to work
- Need to expand or establish transit programs providing rides to community colleges and vocational schools
- Rides for shopping service
- Rides for recreation service
- Education of general public on transit services available

Origins/Destinations

According to providers in the county, the most common areas of origin for riders are Camden, Pine Hill, and the western part of the county. The most common destinations of these riders are Birmingham, Selma, Montgomery, and Camden. A map providing potential destinations in Wilcox County is provided on the following page.

Potential Transit Destinations in Wilcox County



Common Out-of-County Destinations:
Montgomery, Selma

N

Locations are Approximate

Map Produced by The Alabama-Tombigbee Regional Commission

Alabama Tombigbee Regional Commission
Human Services Coordinated Transportation Plan

Jackson Meeting-Jackson City Hall

Name	Representing
Brandy Wilkerson	ATRC
Wanda Bradley	ATRC
Beth Sims	ATRC
Denise Phillips	Arc of The Southwest / ECT
Trista Stautz-Walker	United Way
Daisie Hunt	TACC
ROSA JACKSON	THE ARC OF CLARKE CTY
MATTHEW GRAFTON	TACC
Virginia Law	TACC
Jaquel Taylor	DHR

Alabama Tombigbee Regional Commission
Human Services Coordinated Transportation Plan

Camden Meeting- ATRC

Name	Representing
Sarina Stewart	ADPH (Health Dept)
[illegible]	Catholic Center
Amanda Lambert	Wilcox Co. DHR
Brandy Wilkerson	ATRC
Beth Sims	ATRC

Appendix 4

Planned Vehicle Acquisitions

PLANNED VEHICLE ACQUISITION
FY 2021-2025

Agency	Year of Purchase	Make/ Model	Bus or Van	Fuel Type	# of Seats	Wheelchair Lift (yes or No)	# of Wheelchair Positions	Projected Funding Source	Lease or Purchase	New Service or Replacement Bus/Van
Alabama Tombigbee Regional Commission	2021	Modified Van	Van	Gas	11	Yes	2	5311	Purchase	Replacement
Alabama Tombigbee Regional Commission	2021	Modified Van	Van	Gas	11	Yes	2	5311	Purchase	Replacement
Alabama Tombigbee Regional Commission	2021	Dodge	Minivan	Gas	6	Yes	1	5311	Purchase	Replacement
Alabama Tombigbee Regional Commission	2022	Modified Van	Van	Gas	11	Yes	2	5311	Purchase	Replacement
Alabama Tombigbee Regional Commission	2022	Modified Van	Van	Gas	11	Yes	2	5311	Purchase	Replacement
Alabama Tombigbee Regional Commission	2022	Dodge	Minivan	Gas	6	Yes	1	5311	Purchase	Replacement
Alabama Tombigbee Regional Commission	2023	Modified Van	Van	Gas	11	Yes	2	5311	Purchase	Replacement
Alabama Tombigbee Regional Commission	2023	Modified Van	Van	Gas	11	Yes	2	5311	Purchase	Replacement
Alabama Tombigbee Regional Commission	2023	Dodge	Minivan	Gas	6	Yes	1	5311	Purchase	Replacement
Alabama Tombigbee Regional Commission	2024	Modified Van	Van	Gas	11	Yes	2	5311	Purchase	Replacement
Alabama Tombigbee Regional Commission	2024	Modified Van	Van	Gas	11	Yes	2	5311	Purchase	Replacement
Alabama Tombigbee Regional Commission	2024	Dodge	Minivan	Gas	6	Yes	1	5311	Purchase	Replacement
Alabama Tombigbee Regional Commission	2025	Modified Van	Van	Gas	11	Yes	2	5311	Purchase	Replacement
Alabama Tombigbee Regional Commission	2025	Modified Van	Van	Gas	11	Yes	2	5311	Purchase	Replacement
Alabama Tombigbee Regional Commission	2025	Dodge	Minivan	Gas	6	Yes	1	5311	Purchase	Replacement
Cahaba Center for Mental Health	2021	Ford E350 Starcraft Coach	Van	Gas	15	Yes	1	5310	Purchase	Replacement
Cahaba Center for Mental Health	2021	Ford E350 Starcraft Coach	Van	Gas	15	Yes	1	5310	Purchase	Replacement
Cahaba Center for Mental Health	2021	Ford E350 Starcraft Coach	Van	Gas	15	Yes	1	5310	Purchase	Replacement
Cahaba Center for Mental Health	2021	Ford E350 Starcraft Coach	Van	Gas	15	Yes	1	5310	Purchase	Replacement
Cahaba Center for Mental Health	2021	Ford E350 Starcraft Coach	Van	Gas	15	Yes	1	5310	Purchase	Replacement
Cahaba Center for Mental Health	2021	Ford E350 Starcraft Coach	Van	Gas	15	Yes	1	5310	Purchase	Replacement
Cahaba Center for Mental Health	2022	Mini Van, Dodge Braun	Mini Van	Gas	6	Yes	1	5310	Purchase	Replacement
Cahaba Center for Mental Health	2022	Mini Van, Dodge Braun	Mini Van	Gas	6	Yes	1	5310	Purchase	Replacement
Cahaba Center for Mental Health	2022	Mini Van, Dodge Braun	Mini Van	Gas	6	Yes	1	5310	Purchase	Replacement
Cahaba Center for Mental Health	2022	Mini Van, Dodge Braun	Mini Van	Gas	6	Yes	1	5310	Purchase	Replacement
Cahaba Center for Mental Health	2022	Mini Van, Dodge Braun	Mini Van	Gas	6	Yes	1	5310	Purchase	Replacement
Cahaba Center for Mental Health	2022	Mini Van, Dodge Braun	Mini Van	Gas	6	Yes	1	5310	Purchase	Replacement
Cahaba Center for Mental Health	2022	Ford E350 Starcraft Coach	Van	Gas	15	Yes	2	5310	Purchase	Replacement
Cahaba Center for Mental Health	2023	Mini Van, Dodge Braun	Mini Van	Gas	6	Yes	1	5310	Purchase	Replacement
Cahaba Center for Mental Health	2023	Ford E350 Starcraft Coach	Van	Gas	15	Yes	1	5310	Purchase	Replacement
Cahaba Center for Mental Health	2023	Ford E350 Starcraft Coach	Van	Gas	15	Yes	1	5310	Purchase	Replacement
Cahaba Center for Mental Health	2023	Ford E350 Starcraft Coach	Van	Gas	15	Yes	1	5310	Purchase	Replacement
Cahaba Center for Mental Health	2023	Ford E350 Starcraft Coach	Van	Gas	15	Yes	1	5310	Purchase	Replacement
Cahaba Center for Mental Health	2023	Ford E350 Starcraft Coach	Van	Gas	15	Yes	1	5310	Purchase	Replacement
Cahaba Center for Mental Health	2023	Ford E350 Starcraft Coach	Van	Gas	15	Yes	1	5310	Purchase	Replacement
Cahaba Center for Mental Health	2024	Ford E350 Starcraft Coach	Van	Gas	15	Yes	1	5310	Purchase	Replacement
Cahaba Center for Mental Health	2024	Ford E350 Starcraft Coach	Van	Gas	15	Yes	1	5310	Purchase	Replacement
Cahaba Center for Mental Health	2024	Ford E350 Starcraft Coach	Van	Gas	15	Yes	1	5310	Purchase	Replacement
Cahaba Center for Mental Health	2024	Ford E350 Starcraft Coach	Van	Gas	15	Yes	1	5310	Purchase	Replacement
Cahaba Center for Mental Health	2024	Ford E350 Starcraft Coach	Van	Gas	15	Yes	1	5310	Purchase	Replacement
Cahaba Center for Mental Health	2024	Ford E350 Starcraft Coach	Van	Gas	15	Yes	1	5310	Purchase	Replacement
Cahaba Center for Mental Health	2025	Ford E350 Starcraft Coach	Van	Gas	15	Yes	1	5310	Purchase	Replacement
Cahaba Center for Mental Health	2025	Ford E350 Starcraft Coach	Van	Gas	15	Yes	1	5310	Purchase	Replacement
Cahaba Center for Mental Health	2025	Ford E350 Starcraft Coach	Van	Gas	15	Yes	1	5310	Purchase	Replacement
Cahaba Center for Mental Health	2025	Ford E350 Starcraft Coach	Van	Gas	15	Yes	1	5310	Purchase	Replacement
Cahaba Center for Mental Health	2025	Ford E350 Starcraft Coach	Van	Gas	15	Yes	1	5310	Purchase	Replacement
Cahaba Center for Mental Health	2025	Ford E350 Starcraft Coach	Van	Gas	15	Yes	1	5310	Purchase	Replacement
The Arc of Fayette, Lamar, and Marengo Counties	2023	Dodge	Van	Gas	6	Yes	2	5310	Purchase	Replacement
The Arc of Fayette, Lamar, and Marengo Counties	2023	Dodge	Van	Gas	6	Yes	2	5310	Purchase	Replacement
The Arc of Fayette, Lamar, and Marengo Counties	2023	Dodge	Van	Gas	6	Yes	2	5310	Purchase	Replacement
Southwest Alabama Behavioral Health Care Systems		Starcraft/Starlite	Bus	Gas	15	Yes	N/A	5310	Purchase	Replacement
Southwest Alabama Behavioral Health Care Systems		Ford/E350	Bus	Gas	15	Yes	N/A	5310	Purchase	Replacement
Southwest Alabama Behavioral Health Care Systems		Ford/Econoline	Bus	Gas	15	Yes	N/A	5310	Purchase	Replacement
West Alabama Mental Health	2021	Dodge	Van	Gasoline	6	Yes	1	5310	Purchase	New Service
West Alabama Mental Health	2021	Dodge	Van	Gasoline	6	Yes	1	5310	Purchase	New Service
West Alabama Mental Health	2022	Dodge	Van	Gasoline	6	Yes	1	5310	Purchase	New Service
West Alabama Mental Health	2022	Dodge	Van	Gasoline	6	Yes	1	5310	Purchase	New Service
West Alabama Mental Health	2023	Dodge	Van	Gasoline	6	Yes	1	5310	Purchase	New Service
West Alabama Mental Health	2023	Dodge	Van	Gasoline	6	Yes	1	5310	Purchase	New Service
West Alabama Mental Health	2024	Dodge	Van	Gasoline	6	Yes	1	5310	Purchase	New Service
West Alabama Mental Health	2024	Dodge	Van	Gasoline	6	Yes	1	5310	Purchase	New Service

PLANNED VEHICLE ACQUISITION
FY 2021-2025

West Alabama Mental Health	2025	Dodge	Van	Gasoline	6	Yes	1	5310	Purchase	New Service
West Alabama Mental Health	2025	Dodge	Van	Gasoline	6	Yes	1	5310	Purchase	New Service
West Alabama Public Transportation	2021	Ford/15 passenger lift	Van	Gas	10	Yes	9	5311	Purchase	Replacement
West Alabama Public Transportation	2021	Ford/15 passenger lift	Van	Gas	10	Yes	9	5311	Purchase	Replacement
West Alabama Public Transportation	2021	Ford/15 passenger lift	Van	Gas	10	Yes	9	5311	Purchase	Replacement
West Alabama Public Transportation	2021	Ford/15 passenger lift	Van	Gas	10	Yes	9	5311	Purchase	Replacement
West Alabama Public Transportation	2021	Ford/15 passenger lift	Van	Gas	10	Yes	9	5311	Purchase	Replacement
West Alabama Public Transportation	2021	Ford/15 passenger lift	Van	Gas	10	Yes	9	5311	Purchase	Replacement
West Alabama Public Transportation	2021	Ford/15 passenger lift	Van	Gas	10	Yes	9	5311	Purchase	Replacement
West Alabama Public Transportation	2021	Ford/15 passenger lift	Van	Gas	10	Yes	9	5311	Purchase	Replacement
West Alabama Public Transportation	2021	Ford/15 passenger lift	Van	Gas	10	Yes	7	Cares Act	Purchase	Replacement
West Alabama Public Transportation	2021	Ford/15 passenger lift	Van	Gas	10	Yes	7	Cares Act	Purchase	Replacement
West Alabama Public Transportation	2021	Ford/15 passenger lift	Van	Gas	10	Yes	7	Cares Act	Purchase	Replacement
West Alabama Public Transportation	2021	Ford/15 passenger lift	Van	Gas	10	Yes	7	Cares Act	Purchase	Replacement
West Alabama Public Transportation	2021	Ford/15 passenger lift	Van	Gas	10	Yes	7	Cares Act	Purchase	Replacement
West Alabama Public Transportation	2021	Ford/15 passenger lift	Van	Gas	10	Yes	7	Cares Act	Purchase	Replacement
West Alabama Public Transportation	2021	Ford/15 passenger lift	Van	Gas	10	Yes	7	Cares Act	Purchase	Replacement
West Alabama Public Transportation	2021	Dodge	Minivan	Gas	8	Yes	2	5311	Purchase	New Service
West Alabama Public Transportation	2021	Dodge	Minivan	Gas	8	Yes	2	5311	Purchase	New Service
West Alabama Public Transportation	2021	Ford	Bus	Gas	10	Yes	5	5311	Purchase	Replacement
West Alabama Public Transportation	2022	Ford/15 passenger lift	Van	Gas	10	Yes	10	5311	Purchase	Replacement
West Alabama Public Transportation	2022	Ford/15 passenger lift	Van	Gas	10	Yes	10	5311	Purchase	Replacement
West Alabama Public Transportation	2022	Ford/15 passenger lift	Van	Gas	10	Yes	10	5311	Purchase	Replacement
West Alabama Public Transportation	2022	Ford/15 passenger lift	Van	Gas	10	Yes	10	5311	Purchase	Replacement
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West Alabama Public Transportation	2022	Ford/15 passenger lift	Van	Gas	10	Yes	10	5311	Purchase	Replacement
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West Alabama Public Transportation	2022	Ford/15 passenger lift	Van	Gas	10	Yes	10	5311	Purchase	Replacement
West Alabama Public Transportation	2022	Ford/15 passenger lift	Van	Gas	10	Yes	10	5311	Purchase	Replacement
West Alabama Public Transportation	2022	Ford/15 passenger lift	Van	Gas	10	Yes	7	Cares Act	Purchase	Replacement
West Alabama Public Transportation	2022	Ford/15 passenger lift	Van	Gas	10	Yes	7	Cares Act	Purchase	Replacement
West Alabama Public Transportation	2022	Ford/15 passenger lift	Van	Gas	10	Yes	7	Cares Act	Purchase	Replacement
West Alabama Public Transportation	2022	Ford/15 passenger lift	Van	Gas	10	Yes	7	Cares Act	Purchase	Replacement
West Alabama Public Transportation	2022	Ford/15 passenger lift	Van	Gas	10	Yes	7	Cares Act	Purchase	Replacement
West Alabama Public Transportation	2022	Ford/15 passenger lift	Van	Gas	10	Yes	7	Cares Act	Purchase	Replacement
West Alabama Public Transportation	2022	Dodge	Minivan	Gas	8	Yes	2	5311	Purchase	New Service
West Alabama Public Transportation	2022	Dodge	Minivan	Gas	8	Yes	2	5311	Purchase	New Service
West Alabama Public Transportation	2022	Ford	Bus	Gas	10	Yes	5	5311	Purchase	Replacement
West Alabama Public Transportation	2023	Ford/15 passenger lift	Van	Gas	10	Yes	6	5311	Purchase	Replacement
West Alabama Public Transportation	2023	Ford/15 passenger lift	Van	Gas	10	Yes	6	5311	Purchase	Replacement
West Alabama Public Transportation	2023	Ford/15 passenger lift	Van	Gas	10	Yes	6	5311	Purchase	Replacement
West Alabama Public Transportation	2023	Ford/15 passenger lift	Van	Gas	10	Yes	6	5311	Purchase	Replacement
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West Alabama Public Transportation	2023	Ford/15 passenger lift	Van	Gas	10	Yes	6	5311	Purchase	Replacement
West Alabama Public Transportation	2024	Ford/15 passenger lift	Van	Gas	10	Yes	6	5311	Purchase	Replacement
West Alabama Public Transportation	2024	Ford/15 passenger lift	Van	Gas	10	Yes	6	5311	Purchase	Replacement
West Alabama Public Transportation	2024	Ford/15 passenger lift	Van	Gas	10	Yes	6	5311	Purchase	Replacement
West Alabama Public Transportation	2024	Ford/15 passenger lift	Van	Gas	10	Yes	6	5311	Purchase	Replacement
West Alabama Public Transportation	2024	Ford/15 passenger lift	Van	Gas	10	Yes	6	5311	Purchase	Replacement
West Alabama Public Transportation	2024	Ford/15 passenger lift	Van	Gas	10	Yes	6	5311	Purchase	Replacement
West Alabama Public Transportation	2025	Ford/15 passenger lift	Van	Gas	10	Yes	6	5311	Purchase	Replacement
West Alabama Public Transportation	2025	Ford/15 passenger lift	Van	Gas	10	Yes	6	5311	Purchase	Replacement
West Alabama Public Transportation	2025	Ford/15 passenger lift	Van	Gas	10	Yes	6	5311	Purchase	Replacement
West Alabama Public Transportation	2025	Ford/15 passenger lift	Van	Gas	10	Yes	6	5311	Purchase	Replacement
West Alabama Public Transportation	2025	Ford/15 passenger lift	Van	Gas	10	Yes	6	5311	Purchase	Replacement
West Alabama Public Transportation	2025	Ford/15 passenger lift	Van	Gas	10	Yes	6	5311	Purchase	Replacement